

## **APPENDIX A**

## **GOVERNMENT POLICY CHANGES SINCE 7 FEBRUARY 2009**

The Commission acknowledges that since 7 February 2009, the Commonwealth, the State and a number of Victorian municipalities have developed policies and initiatives targeted at improving bushfire preparedness, response and recovery. In the course of the Commission's hearings and in the period between their conclusion and the final report going to print, the Commission received and considered evidence regarding the implementation of those policies and initiatives. The tables which comprise this Appendix draw on that body of evidence to provide a description of Commonwealth, state and local government initiatives since 7 February. While some policies and initiatives were due to be implemented prior to the final report going to print, this Appendix does not record those policies and initiatives as having been implemented unless the Commission received evidence confirming this to be the case. Similarly, some of the fields in these tables are left blank because the Commission did not receive information relevant to them.

## Commonwealth policies and initiatives since 7 February 2009\*

Policy/initiative	Implementation	Responsible department	Description	Evidence
Commonwealth pre-season operational briefing	A national briefing was held in Canberra on 25 September	Department	The AGD convened pre-season operational briefings to improve bushfire and seasonal hazard preparedness and planning between Commonwealth agencies and the states.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0016–0017
	2009. Briefings also occurred with the State between 30 October and 3 December.		The briefings included presentations from Emergency Management Australia, the BoM, the Commonwealth Department of Human Services and other departments and agencies.	Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0010–0012
Development of major activation procedures for Emergency Management Australia's incident management facility	Procedures were endorsed in October 2009 and training commenced in November.	AGD	The AGD has finalised formal procedures to activate EMA's IMF and has implemented a training program to ensure readiness in the event of activation.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0018
Foreign states immunities amendments	Regulations applying to US firefighters came into effect on 1 October 2009.	AGD	Through amendment to the Foreign States Immunities Act 1985 (Cth) the Commonwealth conferred immunity from tort proceedings on US firefighters helping Australian authorities to prepare for, or respond to, bushfires. This enabled a bushfire exchange agreement to be finalised. The agreement was negotiated by the Victorian Government (on behalf of all Australian states and territories), and provides for similar reciprocal immunity for Australian firefighters.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0020
Revised arrangements for bushfire advice and alerts	Arrangements put in place in October 2009.	ВоМ	In response to recommendation 5.1 of the Commission's interim report, the BoM has designed a new fire danger severity scale with two additional categories at the top end of the scale. The BoM has restructured its fire weather warnings to reflect these changes and incorporate action statements agreed upon by state and territory fire agencies.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0037–0038 Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0008

Policy/initiative	Implementation	Responsible department	Description	Evidence
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Inclusion of Forest Fire Danger Index and Grass Fire Danger Index in the BoM's weather forecasts	January 2010.	ВоМ	The BoM now incorporates the FFDI and GFDI in its district and township forecasts, and on its website. In late January 2010 the BoM consulted with the CFA and the Victorian Department of Sustainability and Environment, and agreed to link the Forecast District Fire Danger Index to the main fuel type in the district to avoid any confusion caused by differing indices.	Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0008–0009
Satellite phone subsidy scheme	Subsidy will run until June 2013.	Department of Broadband Communications and the Digital Economy	The Commonwealth will subsidise access to satellite phones for individuals, small businesses, educational institutions, Indigenous corporations, community groups, and health and emergency services organisations.  The Commonwealth has extended the scheme until June 2013, and is	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0040–0041
			conducting a public awareness campaign about the scheme and mobile coverage options.	
Australian climate change science program	Final report to be made in September 2010.	Commonwealth Department of Climate Change in conjunction with the BoM, CSIRO and selected universities	DCC has funded research into fundamental climate change science to identify likely changes in extreme events. This research will underpin Australia's planning and preparedness for extreme events such as fires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0042
			The project will develop priority data and projections of climate extremes, such as temperatures, fire-weather, rainfall and tropical cyclones to allow the development of consistent projections across multiple variables.	
Climate change vulnerability assessments	DCC commenced the assessment	DCC	DCC is assessing climate change and regional fire management in Australia. It will examine:	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0043
	in June 2009 and will deliver		<ul> <li>the potential impacts of climate change on the determinants of fire regimes in different regions of Australia</li> </ul>	
	the final report in June 2010.		how fire regimes and other drivers such as cyclones, drought and the spread of exotic species may interact as a consequence of climate change	
			the regional sensitivity of fire regimes to management inputs, including prescribed burning	
			■ the extent to which adaptive management of fire regimes in the face of climate change, especially the use of prescribed burning, may mitigate risk to multiple landscape values.	
Review of incident management response and communication protocols	Ongoing.	Department of Education, Employment and Workplace Relations	DEEWR is developing and enhancing its stakeholder response and communication plans to support emergency, business continuity and pandemic planning, and help deliver recovery responses.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0048
			DEEWR's review of its emergency responsiveness is focused on determining the information it will need to communicate to its stakeholders in the event of an emergency.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Cooperative research centres program—Bushfire Cooperative Research Centre	Additional funding provided from 2010 to 2013.	The Department of	The Bushfire CRC is a collaboration between publicly funded researchers, industry and government to address challenges associated with bushfires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0088
			The Commonwealth announced in the 2009–10 budget that it would provide the Bushfire CRC with an additional \$15 million from 2010–13 to undertake specific research about the 2009 bushfires.	
Ban on supply of 'sky lanterns'	The 18 month ban took effect on 24 September 2009 (a permanent ban may be implemented).	Australian Competition and Consumer Commission	The Commonwealth has imposed a ban on the use of sky lanterns due to the associated risk of uncontrolled fire.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0093
Consumer product safety standards for reduced-fire-risk cigarettes	Standard to become enforceable on new stock from 23 March 2010 and on all stock from 23 September 2010.	ACCC	The Commonwealth has developed a safety standard requiring all cigarettes to self-extinguish when no air is drawn through them.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0094
Attorney-General's Department Coordination Centre fire weather report	distributed the fire weather report and the bushfire incident brief since October	e fire t and ocident	The fire weather report and bushfire incident brief provides information about bushfire threat and bushfire activity to Commonwealth agencies and state and territory governments.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0014
and bushfire incident brief			The fire weather report provides a visual and written description of bushfire threat across Australia.	
	2009.		The bushfire incident brief contains information to help maintain situational awareness. The AGDCC produces and distributes the report twice daily when there is significant bushfire activity anywhere in Australia.	
Mapping and imagery forum	Forum was scheduled to be held on		Emergency Management Australia facilitated a mapping and imagery forum for relevant Commonwealth, state and territory agencies.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0022–0023
	25–26 March 2010.		The forum aimed to:  identify and improve understanding of current mapping and imagery capabilities	Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0031
			<ul> <li>identify potential mapping and imagery requirements for the bushfire season to facilitate timely requests/deployment</li> </ul>	
			agree on the next steps and develop a schedule to progress this work	
			<ul> <li>prepare options for consideration by the Australian Emergency Management Committee</li> </ul>	
			confirm the arrangements for jurisdictions to request information from the Commonwealth potentially using the COMDISPLAN.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
National work plan to reduce bushfire arson in Australia	A joint working group will provide an	AGD	The AGD has developed the national work plan to ensure greater cooperation between fire and police agencies; local, state and territory	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0027–0028
	interim report to the ministerial councils by		governments; and between policy makers, social services and the criminal justice system.	Exhibit 559 – National Work Plan to Reduce Bushfire Arson in Australia (AGD.914.0001)
	the end of April 2010.		The national work plan considers a range of measures to ensure the strongest possible action is taken to prevent and deter arson.	
			The AGD has developed new offences and penalties for bushfire arson and arson causing death or serious harm, and aims to strengthen the legislative response to bushfire arson causing death.	
Digital regions initiative	Projects to begin in the first half of 2010.	Department of Broadband Communications and the Digital	The Commonwealth will co-fund digital projects (in partnership with state, territory and local governments) to improve services in health, education and emergency services in regional, rural and remote communities.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0039
		Economy	Two projects have been announced:	
			<ul> <li>bushfire spotting and response technologies in north-east Victoria</li> </ul>	
			<ul> <li>bushfire prediction technology in Western Australia.</li> </ul>	
Building Regulation—Bushfire Bunkers and Review of	finalised by 24 March 2010 and publicly available by 30 April 2010.	The Department of Innovation, Industry, Science and Research, in collaboration with the	The ABCB developed a new standard for bushfire bunkers for private use and is reviewing the Australian Standard for Building in Bushfire Prone Areas (AS 3959-2009).	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0086–0087
AS3959-2009				Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0025–0026
		Australian Building Codes Board		Exhibit 313 – National Standards for Bushfire Bunkers (BDC.001.001.0203)
				Exhibit 313 – 2009 Victorian Bushfires Royal Commission – Bushfire Bunkers (BDC.001.001.0199)
Development of a national resilience strategy	Implementation of the strategy by the end of	AGD and Department of Prime Minister and	In December 2009 COAG agreed to implement a national resilience strategy to guide natural disaster policy and programs.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0019
		Cabinet	The AGD and DPMC are developing a strategy which will incorporate the principle of disaster resilience into all aspects of natural disaster arrangements, including preventing, preparing, responding to, and recovery from disasters. The strategy will include measures to strengthen communities, individuals, businesses and institutions to minimise the adverse effects of disasters on Australia.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Response				
·/////////////////////////////////////		·/////////////////////////////////////		
Streamlining the declaration of a disaster for tax purposes	Amendment took effect on 26 March	The Treasury	Under tax law, taxpayers receive a tax deduction for gifts to Australian disaster relief funds.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0092
	2009.		The Commonwealth amended the <i>Income Tax Assessment Act 1997</i> to allow the Federal Treasurer to declare an event a disaster for the purposes of establishing Australian disaster relief funds. Previously only the relevant state or territory could declare an event a disaster for this purpose. The amendment may lead to more rapid establishment of Australian disaster relief funds.	
Common Alerting Protocol project	A multi-stage project. Stage one	AGD	The AGD has undertaken the CAP project in cooperation with the states and territories to establish if CAP is the most appropriate standard for	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0015
	commenced in 2009–10.		all hazard emergency warning systems in Australia, and if so, to adopt that standard.	Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at
	Implementation is ongoing.		The AGD is working with key stakeholders to analyse open standards	
	io origonig.		developments in the international and national context, and options for progressing to a standard that suits the Australian context.	(WIT.6006.001.0013) at 0015 Exhibit 841 – Consolidated Commonwealth
				Exhibit 45 – The Australian Government's position on the Common Alerting Protocol and where to from here? Meeting Minutes (TEN.004.003.0013)
National aerial firefighting arrangements	Funding increases from 19 February	AGD in conjunction with the National	In February and May 2009 the Commonwealth agreed to provide additional funding to the NAFC to assist jurisdictions and:	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0024
	2009 until the 2013	Aerial Firefighting	<ul> <li>extend Australia's firefighting capability for the 2008–09 fire season</li> </ul>	
	Budget.	Centre Ltd	■ increase funding in the current and next three financial years	
			<ul> <li>offer greater protection to Australian communities and essential infrastructure threatened by increasingly severe bushfires.</li> </ul>	

Policy/initiative  National telephone-based emergency warning capability	Implementation  Emergency alert was officially launched on 4 December 2009.	Responsible department  AGD in conjunction with Department of Broadband Communications and the Digital Economy. The Commonwealth, states and territories are responsible for various elements of development and implementation.	Description  The swift development of a national telephone-based emergency warning capability to enhance Australia's disaster management arrangements. This will enable the states and territories to deliver intrusive warnings to the community on a mass scale, 24 hours a day, seven days a week.  On 30 April 2009 COAG agreed to take immediate steps to develop a telephone-based emergency warning capability that will enable participating states and territories (all except Western Australia) to deliver warnings to land lines and mobile telephones.  Emergency alert was launched on 4 December 2009 and is able to run multiple warning message campaigns for all types of hazards that may arise simultaneously across jurisdictions. The actual warning content is based on the Common Alerting Protocol. The Commonwealth has prepared extensive public education material for TV, radio and print in 30 languages to alert the community about telephone-based warnings.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0025–0026 Exhibit 325 – 2009 VBRC Interim Report: Commonwealth Response (RESP.6000.001.0001) Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0005–0006 Exhibit 45 – Director General Emergency Management Australia – Brief for Victorian Bushfire Taskforce – Emergency Warning System (EWS.500.0346) Exhibit 45 – Attorney-General – Brief for Commonwealth Victorian Bushfires Task Force – Emergency Warning System (EWS.500.0349) Exhibit 45 – Press Release Rudd Government Implements COAG Agreement on Telephone Based Emergency Warning Systems (AGD.533.0211) Exhibit 45 – Prime Minister of Australia COAG agrees to Establish National Emergency Warning System (TEN.004.002.0561)
Trial of remote forest fire detection cameras	The trial will run until April 2010 with an option to extend, depending on the nature of the fire season.	AGD, in cooperation with the Victorian Office of the Emergency Services Commissioner, Forests NSW and the Bushfire CRC.	The AGD, in cooperation with the OESC, trialled remote forest fire detection cameras during the 2009–10 fire season. The Commonwealth will use the trial results to examine how information from remote forest fire detection cameras would assist with operational decisions by fire agencies, including firefighting and issuing warnings to the community.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0030
000 and emergency information lines surge capacity	Measures and assessments are being pursued for consideration by the Ministerial Council for Police and Emergency Management–Emergency Management in November 2010.	AGD in cooperation with the states, territories and Telstra.	The Commonwealth is considering three initiatives to improve the operation of 000 at state and territory answering points and emergency information lines during extreme events:  ensuring the provision of robust 000 and emergency information services in extreme events (including staff sharing and surge capacity arrangements)  developing a national protocol for the use of extreme event recorded voice announcements  raising public awareness about alternative information sources to reduce the demand on 000.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0031–0032 Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0020–0023

Policy/initiative	Implementation	Responsible department	Description	Evidence
		//////////////////////////////////////		
Disaster response framework	Implemented.	Australian Taxation Office	In responding to disaster events, the ATO focuses on ensuring appropriate and timely arrangements to relax tax obligations, and providing tailored assistance to taxpayers, businesses and tax agents.	Exhibit 842 - Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0034-0036
			The disaster response framework outlines key roles and activities the ATO will consider depending on the nature and scale of the disaster. The framework aims to ensure a targeted and effective response to future natural disasters.	
			The ATO continues to provide rapid and authoritative advice to the Victorian bushfire appeal fund through a liaison function.	
National Employment Standards—legislated entitlement to community services leave	Implemented in January 2010.	Fair Work Australia	From 1 January 2010 the National Employment Standards provide employees (including casual employees) with an entitlement to leave to carry out certain community services activities, such as voluntary emergency management activity.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0047
Centrelink emergency reserve force	Launched on 13 October 2009.	Centrelink	Centrelink has created a reserve force of volunteer staff who can be quickly deployed during an emergency. Centrelink has developed a database of volunteers, their experience, skills, location and availability to support this initiative, and will provide community recovery training to certain staff.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0053
Centrelink's emergency management guide	To be implemented by early 2010.	Centrelink	Centrelink has implemented a number of new initiatives in its emergency management guide, including improvements to national crisis coordination, and the development of an incident management framework.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0054
			Under the new arrangements responsibility for strategic decision making rests within a national crisis coordination framework, activated in response to a significant incident.	
National emergency call centre surge capability project	Negotiations to be explored in early 2010.	Human Services Portfolio	The NECCSC leverages significant Commonwealth call centre resources for use by states, territories and relevant Commonwealth agencies in the event of an emergency or disaster that overwhelms local capacity.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0063
Residential aged care— risk management for emergency events	Intense activity since February 2009 to raise awareness for the 2009–10 bushfire season.	Department of Health and Ageing, Office of Aged Care Quality and Compliance	The Commonwealth Department of Health and Ageing has been working in collaboration with the Victorian Department of Health to develop and distribute resources to assist providers of residential aged care in Victoria to plan for and respond to significant emergency events. That collaboration has led to the:	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0071–0072
			<ul> <li>development of a database of alternative accommodation for the elderly</li> </ul>	
			<ul> <li>identification of 25 homes for the elderly in 52 areas nominated as high risk, and preparation of those homes for emergency events</li> </ul>	
			development of the residential aged care services bushfire resource.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Participation in Commonwealth and interjurisdictional forums	Ongoing.	Geoscience Australia	Geoscience Australia participated in pre-season briefings about the Commonwealth's geospatial information capabilities that may lead to increased requests for support from the states and territories during major events.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0084
Rapid inventory collection system	Extension of an existing program.	Geoscience Australia	Geoscience Australia is making RICS available for natural hazard impact assessments for pre- and post-disaster situations.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0085
			The RICS is able to collect information quickly about damaged or undamaged infrastructure following a natural disaster such as a major bushfire. This is a portable facility that can be rapidly deployed.	
National lineworker refresher training recognition protocol for emergency situations	The protocol was signed on 7 September 2009.	Department of Resources, Energy and Tourism	The protocol is an agreement between industry, government and unions for nationally consistent refresher training units to enable lineworkers to provide mutual aid to a natural disaster-affected electricity network. The protocol facilitates the deployment of distribution and transmission lineworkers to restore electricity supply following a natural disaster, such as a bushfire.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0089
Upgrade of wireless priority service system	Upgrade may require a staged approach to enhance capability in time for the 2010–11 summer bushfire season.	AGD	The WPSS provides authorised users, including key decision makers and emergency responders, with priority mobile phone connectivity throughout Australia during times of network congestion.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0033
			The WPSS was activated on the Telstra 2G network in 2007 and is in place to continue until at least 30 June 2010. The AGD is seeking to upgrade the WPSS to 3G technology during 2010–11.	
			The upgrade to 3G may require a staged approach and the Commonwealth may extend the contract for 2G WPSS for 12 months while the upgrade to 3G is being completed.	
·				
Recovery				
Funding for community legal centres	25 February 2009 to 31 March 2010.	AGD	The AGD provided one off funding to nine Victorian community legal centres to offer legal assistance to Victorians affected by the bushfires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0021
			Some of the funding was used to prepare two information kits: practical information for affected community members; and a resource for lawyers.	
			The AGD will prepare an integrated service delivery plan based on the identified needs of affected communities. This will also serve as a template to assist future disaster recovery planning for legal service delivery.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Revisions to natural disaster relief arrangements	Proposal endorsed on 7 December 2009 and implemented in the first half of 2010.	AGD	This extended the period within which the states and territories may incur partially-reimbursable costs for personal and financial counselling from 12 to 24 months.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0029
Employment strategy for bushfire-affected areas	Implemented and continued until June 2010.	DEEWR	DEEWR has developed an employment strategy for bushfire- affected areas. A DEEWR officer worked with the Victorian Bushfire Reconstruction and Recovery Authority and Centrelink until June 2010 to coordinate the strategy. It includes job creation activities and return to work for bushfire-affected jobseekers.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0044–0045
Special child care benefit	Longstanding benefit.	DEEWR	The benefit provides full child care fee relief for parents of children affected by a declared local state of emergency. The Commonwealth has provided the special child care benefit to some families affected by Victorian bushfires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0049
Survey of employers in Victorian bushfire-affected areas	Results available for discussion mid- December 2009.	DEEWR	DEEWR conducted a survey in conjunction with VBRRA about how bushfires impacted employers and what type of assistance DEEWR should provide them. The survey also looked at employment in bushfire-affected regions, recruitment experiences since the bushfires and future recruitment expectations. The survey was conducted in October 2009.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0050
Caring for our country bushfire recovery program	Program announced in March 2009.	Department of the Environment, Water, Heritage and the Arts, and the Department of Agriculture, Fisheries and Forestry	The program will provide assistance to community, local government and non-government organisations, and landholders in bushfire-affected areas to undertake targeted natural resource management bushfire recovery works.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0051
Solar hot water rebate for rebuilt homes in bushfire-affected areas	Available until June 2012.	Department of the Environment, Water, Heritage and the Arts	The Commonwealth has extended the rebate to people rebuilding after the Victorian bushfires to help them save money and reduce greenhouse gas emissions. The rebate is not normally available for new homes, but the Commonwealth has made an exception for homes destroyed in the Victorian bushfires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0052
Community service hubs	Implemented in the immediate aftermath of the bushfires.	DHS through Centrelink	In the immediate aftermath of the fires, community service hubs were located in 10 communities across Victoria. DHS was invited to co-locate with the Victorian DHS in order to make available a broad range of Commonwealth Government services through one point of contact.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0055
			The initial focus was on bushfire-related programs, such as ex gratia payments and grants. The service was then expanded to include brokered services for other Commonwealth programs for bushfire-affected people.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Commonwealth DHS/ Victorian DSE MOU Enhancements for Call Centre Surge Capacity	Completed in October 2009.		DHS has worked with the Victorian DSE to integrate their operations in emergency situations more effectively. They have developed protocols for sharing information about call types and volumes, and predicted weather patterns, during the bushfire season in preparation for events which may require Commonwealth call surge capability.  They have also developed new standby procedures for days of extreme danger.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0056 Exhibit 841 – Consolidated Commonwealth Delivery Report (RESP.6006.001.0001) at 0018–0019
Emergency management — technology infrastructure services and support	Trial ended in late March 2010.	Centrelink	Centrelink has trialled new technology to improve its ability to respond to emergencies and natural disasters, including:  • laptops on standby specifically for emergency management use	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0057
			which can be quickly deployed 'on the ground'  mobile office functionality—Centrelink is testing new technology to enable it to place a point of presence at any location with similar response times to those in standard offices	
			Blackberry systems as a secondary communications channel.	
Identity management in a disaster	Generic templates available from November 2009.	National identity security coordination group	The NISCG has developed template forms suitable for use in all jurisdictions to facilitate the streamlined replacement of proof of identity documents following a disaster. In November 2009 the NISCG endorsed two templates that states and territories may adapt to suit their own arrangements.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0058
Improved Commonwealth payment capability for emergency relief payments	Real time gross settlement has been available since June 2009; reverse	Centrelink	Centrelink is expanding the options available to deliver relief payments to those affected by emergency or disaster events and reduce reliance in urgent situations on cash, manual cheques and electronic benefits transfer cards.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0059
	EFTPOS capabilities have been available from December 2009.		Centrelink is trialling the integration of Reverse EFTPOS to enable it to transfer funds directly to customers' accounts. Centrelink is also trialling integration of real time gross settlement, building on existing direct link facilities with the Reserve Bank, to process emergency payments more quickly.	
Improvements to the Commonwealth disaster recovery payment claim form	The form was first used in July 2009.	Centrelink and the Department of Families, Housing, Community Services and Indigenous Affairs.	The claim form has been streamlined and reduced to two pages. It now only captures the information required to determine eligibility for payment.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0060

Policy/initiative	Implementation	Responsible department	Description	Evidence
Joint service delivery in disaster recovery	COAG convened a working group in June 2009.	DHS in conjunction with the Disaster Recovery Sub-Committee of the Natural Disaster Arrangements Working Group.	In June 2009 COAG convened NDAWG to oversee a number of projects in relation to improving disaster arrangements for the forthcoming fire season.  In October 2009 a number of Commonwealth human services portfolio agencies, together with the DRSC, submitted a report, Commonwealth and State/Territory Joint Service Delivery in Disaster Recovery, which included the joint service delivery working plan.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0061–0062
Victorian bushfire case management service	Implemented with Commonwealth staff and ceased on 18 December 2009.	Human Services Portfolio	The Commonwealth provided over 100 staff and made its social work network available to provide case management to affected individuals or families living outside Victoria.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0064
Financial assistance grants to local government bodies	2009–10.	Department of Infrastructure,	The department administers the Commonwealth financial assistance grants under the Local Government (Financial Assistance) Act 1995.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0065–0067
		Transport, Regional Development and Local Government	In response to the 2009 bushfires (and the floods in Queensland) the Commonwealth provided \$40.6 million in quarterly payments to 24 local governments directly affected by the fires. The funding was provided to assist councils deliver essential community services in the immediate aftermath of the bushfires at a time when greater demands would be placed on affected local governments, and when their capacity to raise revenue through rates was substantially reduced.	
			While the Act allowed the Commonwealth to alter the timing of its payments to local governments within a financial year, it did not allow for the re-phasing of payments across financial years. Accordingly, the Commonwealth amended the Act in May 2009 to allow greater flexibility to respond to unforeseen events that affect a large number of local communities in any jurisdiction.	
Mental health response to the Victorian bushfires	Parts of the response were implemented within a week of 7 February.	Department of Health and Ageing	The department implemented a mental health response to the bushfires comprising:	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0068 – 0070
		collaborating with professional organisations	<ul> <li>additional funding for psychological services under the access to allied psychological services program to immediately increase capacity to support people most impacted</li> </ul>	
			<ul> <li>training and support for professionals providing services to impacted people</li> </ul>	
			<ul> <li>funding for additional telephone based counselling services to increase capacity to immediately respond to broader levels of distress in the community</li> </ul>	
			<ul> <li>capacity building for affected communities to reconnect and recover from trauma over the long term, particularly targeting children, young people and community leaders.</li> </ul>	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Additional funding—early childhood services in bushfire-affected communities	Additional funding	Department of Families, Housing, Community Services and Indigenous Affairs.	Commonwealth funding allowed Playgroup Victoria to deliver support to families with young children in Kinglake, Murrindindi, Bendigo, Wandong and Traralgon. The funding assisted 29 playgroups.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0073
Additional funding— emergency relief	Following 7 February.	DFHCSIA	The objective of emergency relief is to assist people in financial crisis to deal with their immediate situation in a way that maintains the dignity of the individual and encourages self-reliance.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0074
			The Commonwealth provided \$6 million of additional funding to 171 organisations to meet increased demand for emergency relief in Victorian bushfire-affected areas, and to link clients with other community supports.	
Additional funding—volunteer resource centres	Additional funding announced on 18 May 2009.	DFHCSIA	The Commonwealth provided \$484,661 of additional funding to 13 volunteer resource centres that manage, train and coordinate volunteers and the organisations which use them. The funding was allocated to help manage the surge in demand for volunteer assistance following the Victorian bushfires and the increased offers of help from volunteers across the state.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0075
Australian Government disaster recovery payment	8 February to 7 August 2009.	DFHCSIA	The payment was payable to eligible Australian residents who were adversely affected by a declared major disaster. The assistance comprises a payment to the claimant and an additional amount for each child for whom they are the principal carer.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0076
			From 8 February 2009 people were eligible for the payment if:	
			they were seriously injured	
			they were the immediate family member of a deceased Australian	
			they had lost their principal place of residence in the bushfires	
			their principal place of residence had sustained major damage	
			they were unable to return to their principal place of residence for a period of 24 hours or more as a direct result of the bushfires.	
			On 14 February 2009 the Commonwealth amended the eligibility criteria to include people:	
			■ who had experienced psychological trauma	
			<ul> <li>whose principal place of residence experienced a utility failure for a period of 48 hours or more</li> </ul>	
			who were the principal carer of an adversely-affected child.	
			The payment provided immediate financial assistance in the form of a one-off payment of \$1,000 per adult and \$400 per child.	
			As of 30 November 2009, 57,089 claims had been granted, totalling \$65.4 million.	

Policy/initiative	Implementation	Responsible department	Description	Evidence
Coordination for Rebuilding Together: A Statewide Plan for Bushfire Reconstruction and Recovery	Plan was launched on 16 October 2009.	DFHCSIA	The Commonwealth has committed \$117 million to the Rebuilding Together Plan. It sets out priorities driven by local communities to rebuild essential town buildings and services, generate business growth and investment, and rehabilitate key local attractions central to future prosperity.  VBRRA will manage the plan, administer funds, and continue to work with community recovery committees and local councils to refine and deliver the plan.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0077 Exhibit 843 – Rebuilding Together: A Statewide Plan for Bushfire Reconstruction and Recovery (WIT.3003.001.0257)
Ex gratia assistance—income recovery subsidy	Subsidy was available from 10 February to 10 November 2009.	DFHCSIA	The Commonwealth developed the income recovery subsidy in response to the Victorian bushfires to provide temporary income support to employees, small business operators and farmers who lost income as a direct result of the fires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0078–0079
Ex gratia funeral assistance	Claims could be made until 28 February 2010.	DFHCSIA	The assistance comprised a one off funeral/memorial payment of \$5,000 to the closest immediate family member of each person who lost their life or was declared missing as a direct result of the bushfires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0080
Family relationship service	Funding announced on 20 February and 18 May 2009.	DFHCSIA	The Commonwealth provided \$440,000 of additional funding to its family support program to facilitate counselling support services through community organisations in and near bushfire-affected areas.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0081
National partnership agreement on social housing	Announced on 8 November 2009.	DFHCSIA	The Commonwealth contributed \$2.4 million towards the construction of 11 new affordable homes in Marysville and Kinglake to replace public housing properties destroyed in the bushfires. Those homes, identified by the Victorian Government as priority projects, will be funded under the social housing initiative, part of the national building and economic stimulus plan.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0082
Support for young people	Funding announced on 18 May 2009.	DFHCSIA	\$900,000 of additional funding to provide counselling and various community development support services to young people affected by the bushfires.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0083

Policy/initiative	Implementation	Responsible department	Description	Evidence
Victorian bushfires tourism industry support package	March 2009 to June 2010.	Joint Commonwealth and Victorian Initiative. Responsible Commonwealth	The support package is administered through a taskforce jointly chaired by DRET and Tourism Victoria. It also includes representatives of Tourism Australia, Parks Australia, Parks Victoria and a regional tourism industry representative.	Exhibit 842 – Statement of Popple, Annexure 3 (WIT.6006.001.0013) at 0090–0091
	agency is the Department of	The taskforce was established to ensure projects funded under the package:		
		Resources Energy and Tourism	<ul> <li>support tourism businesses and regions adjoining fire-affected areas</li> </ul>	
		aa .cac	<ul> <li>align broadly with the objectives in Victoria's 10-year tourism and events industry strategy</li> </ul>	
		■ promote environmentally sustainable outcomes		
			align with the objectives of National Landscapes.	
			The package comprises:	
			<ul> <li>cooperative marketing and brand rebuilding</li> </ul>	
			events funding	
			visitor functions.	

<sup>\*</sup>This table groups the initiatives the Commonwealth has implemented since 7 February 2009 on the basis of whether the Commonwealth has directed those initiatives at bushfire preparedness, response, or recovery. In some cases the Commonwealth initiatives are relevant to more than one of those categories. To avoid repetition, this table records each initiative only once. For example, an initiative directed at both bushfire preparedness and response will only appear in the preparedness section of this table.

## State policies and initiatives since 7 February 2009

Policy	Period of implementation	Responsible department	Description	Evidence
Preparedness				
Community education	and engagement			
Fire communications campaign	The CFA implemented key programs by mid-April 2010, and is conducting a post-	CFA	The CFA has developed a print, radio, television, online and outdoor advertising campaign to provide the community with information regarding bushfire preparedness and risk.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0006–0007
	bushfire season evaluation.		Examples of key initiatives include fire action week activities and	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0051–0059
			the use of key terms and slogans, such as 'Prepare. Act. Survive.' and 'FireReady'.	For a table of key publications, media campaigns and educational programs see Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0056–0058
				Exhibit 796 – Statement of Appleford (WIT.3024.005.0295)
Summer fire campaign/FireReady	Commenced with fire action week from 11–18 October		includes the following CFA and DSE initiatives:	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0007–0010
Victoria campaign	2009. The CFA will complete		<ul> <li>a FireReady kit, comprising information about bushfire risk and bushfire preparedness, and a Household Bushfire Self-Assessment Tool supported by a CFA helpline</li> </ul>	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0045–0048, 0064–0067
	an assessment of the effectiveness of the Household		<ul> <li>FireReady Victoria preparedness meetings, community meetings and bushfire planning workshops</li> </ul>	For a table of key publications, media campaigns and educational programs see
	Bushfire Self-Assessment Tool by 30 June 2010.		<ul> <li>encouraging communities to form community fireguard groups</li> <li>implementation of strategies to increase bushfire information accessibility.</li> <li>DSE also led an information campaign relating to fuel-reduction through planned burns.</li> <li>DOJ managed the 2009-10 summer fire campaign—part of a long-</li> </ul>	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0056–0058
	The campaign is part of a three to five-year FireReady awareness and planning strategy.  The 2009–10 summer fire campaign was implemented throughout the fire season from October 2009 to the			Exhibit 79 – Summer Fire Readiness Warning Authorised by the Victorian Government
				(CFA.001.016.0091)
				Exhibit 831 – Summer Fire Campaign: Benchmark Research (RESP.3001.015.0076)
thr froi			term behavioural change campaign—comprising public awareness, communications, and education campaigns such as: FireReady and Prepare. Act. Survive.	Exhibit 831 – Summer Fire Campaign: Wave 1 Research (RESP.3001.018.0347)
	end of March 2010.		riepale. Act. Sulvive.	Exhibit 79 - FireReady Radio Ad: 3AW (CFA.001.016.0161)
				Exhibit 137 – DSE/CFA Community Meetings and FireReady Sessions (DSE.HDD.0016.0643)
				Exhibit 137 - DSE/CFA - FireReady Kits: Bushfire Information (FireReady) Kit (DSE.HDD.0016.0668)
				Exhibit 137 - DSE/CFA - FireReady Kits: Bushfire Information (FireReady) Kit (DSE.HDD.0016.0669)

Policy	Period of implementation	Responsible department	Description	Evidence
Summer fire campaign/FireReady				Exhibit 753 – Making Victoria FireReady – Preparing for Bushfire (DSE.HDD.0052.1576)
Victoria campaign continued				Exhibit 831 – Preparing your property: Make your Home Bushfire Ready (RESP.3001.001.0047)
				Exhibit 831 – FireReady: What You Need To Know For The Fire Season (RESP.3001.001.0330)
				Exhibit 831 – FireReady – Your Guide to Preparing for the Fire Season Ahead (RESP.3001.001.0351)
				Exhibit 831 – Residential Aged Care Services Bushfire Ready Resource (RESP.3001.014.0216)
				Exhibit 9 – FireReady: Bushfire Survival Plan (TEN.001.001.0068)
				Exhibit 828 – Brigade: Fire, Ready, Action – Helping Victorians Prepare (WIT.3004.041.0193)
				Exhibit 679 – Making Victoria FireReady: Vegetation Removal for Bushfire Protection (WIT.3018.001.0677)
				Exhibit 679 – Making Victoria FireReady: Managing Erosion and Landslip Risks (WIT.3018.001.0686)
				Exhibit 831 – Summer Fire Campaign Evaluation 2009–2010 (RESP.3001.025.0001)
				Exhibit 831 – Advice to the Community Before and During Bushfire (RESP.3001.025.0092)
				Exhibit 831 – Communications Strategy-Summer Fire Campaign 2009-2010 (RESP.3001.025.0115)
				Exhibit 831 – Fire Ready Campaign – Creative Rotation – Booked Media – Preparedness and NSP Schedules (RESP.3001.025.0153)
				Exhibit 831 – Fire Action Week (RESP.3001.025.0156)
				Exhibit 831 – Fire Ready-What You Need to Know for the Fire Season (RESP.3001.001.0330)
				Exhibit 831 – Fire Communications Task Force 2009/2010 Summary (RESP.3001.025.0197)
				Exhibit 831 – Online Campaign Analysis (RESP.3001.025.0198)
				Exhibit 831 – Online Campaign Analysis

(RESP.3001.025.0199)

Policy	Period of implementation	Responsible department	Description	Evidence
411111111111111111111111111111111111111				
Summer fire campaign/FireReady Victoria campaign				Exhibit 831 – October 2009-March 2010 Bushfire Season 'Fire Ready' Post Analysis (RESP.3001.025.0200)
continued				Exhibit 831 – Department of Justice Summer Fire Campaign Wave 2 Research (RESP.3001.025.0328)
				Exhibit 831 – Examples of 2009/2010 Campaign (RESP.3001.026.0001)
Fire safety officers (wildfire)	Officers commenced duties at the start of September 2009.	CFA	The CFA appointed 10 fire safety officers (wildfire) whose role is to assess the defendability of properties and advise property owners	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0008
			about bushfire risk.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0059–0060
Internal CFA communication	The CFA conducted training and briefing sessions in the	CFA	The CFA provided information to all its staff and volunteers about changes to its approach to community communications. The CFA:	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0060–0063
campaign and facilitator training	lead up to and during the 2009–10 bushfire season.	messag conductor role investigation reguar revised	<ul> <li>provided its brigades with a summer information kit containing key messages for the community</li> </ul>	Exhibit 101 – Community Fireguard Facilitator Manual (WIT.3004.003.0448)
			<ul> <li>conducted professional development workshops for staff whose role involves facilitating community FireReady and community</li> </ul>	Exhibit 831 - Community Fireguard: A Bushfire Safety Program (RESP.3001.001.0121)
			fireguard meetings  revised a range of CFA publications to reflect changes to the 'stay or go' policy.	Exhibit 9 - CFA Website: Are you at risk? (TEN.001.001.0052)
				Exhibit 9 - CFA Website: Leave or Stay? (TEN.001.001.0053)
				Exhibit 9 – CFA Website: Make a Bushfire Plan (TEN.001.001.0055)
				Exhibit 9 – CFA Website: Protect Yourself (TEN.001.001.0057)
				Exhibit 9 – CFA Website: Protect Your Property (TEN.001.001.0060)
				Exhibit 9 - CFA Website: Essential Equipment (TEN.001.001.0063)
				Exhibit 9 – CFA Website: In the Event of Fire (TEN.001.001.0066)
				Exhibit 9 – FireReady: Bushfire Survival Plan (TEN.001.001.0068)
				Exhibit 908 - CFA Website: Neighbourhood Safer Places (TEN.275.001.0001)

Policy	Period of implementation	Responsible department	Description	Evidence
Emergency managem				
Township protection plans project	TPPs were in place prior to the 2009–10 bushfire season.	CFA , Municipal Association	The CFA and MAV have developed TPPs for 52 communities in high bushfire risk areas. The TPPs include guidance on the operational	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0011–0012
	The State is conducting a 2009–10 bushfire season	of Victoria	response to bushfires and (in some cases) fire mitigation measures, as well as information to improve community preparedness, planning	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0055–0056
	review of this initiative.		and response to the threat of bushfires.	Exhibit 617 – Statement of Armstrong (WIT.3004.033.0001); Armstrong T13318:1–T13332:5
				Exhibit 831 – Township Protection Plan Status Report (RESP.3001.011.0001)
				Exhibit 831 – Township Protection Plans (RESP.3001.005.0001, RESP.3001.005.0017, RESP.3001.005.0160, RESP.3001.005.0176, RESP.3001.005.0207, RESP.3001.005.0223, RESP.3001.005.0246, RESP.3001.005.02246, RESP.3001.005.0264_R, RESP.3001.005.0280, RESP.3001.005.0327, RESP.3001.005.0311, RESP.3001.005.0327, RESP.3001.005.0343, RESP.3001.005.0365_R, RESP.3001.005.0381, RESP.3001.005.0397, RESP.3001.006.0001, RESP.3001.006.0397, RESP.3001.006.00187, RESP.3001.006.0219_R, RESP.3001.006.0235, RESP.3001.006.0320, RESP.3001.006.0339, RESP.3001.006.0355_R, RESP.3001.006.0371, RESP.3001.006.0391_R, RESP.3001.007.0060, RESP.3001.007.0041, RESP.3001.007.0060, RESP.3001.007.0071, RESP.3001.007.0071, RESP.3001.007.0071, RESP.3001.007.0071, RESP.3001.007.0071, RESP.3001.007.0071, RESP.3001.007.0127, RESP.3001.007.0127, RESP.3001.007.0143 RESP.3001.007.0127, RESP.3001.007.0149, RESP.3001.007.0167, RESP.3001.007.0189, RESP.3001.007.0203, RESP.3001.007.0221, RESP.3001.007.0237, RESP.3001.007.0252, RESP.3001.007.0237, RESP.3001.007.0252, RESP.3001.007.0330, RESP.3001.007.0359, RESP.3001.007.0391_R, RESP.3001.007.0407, RESP.3001.008.0001, RESP.3001.008.0017_R, RESP.3001.008.0001, RESP.3001.008.0017_R, RESP.3001.008.0037_R, RESP.3001.008.0053, RESP.3001.008.0069_R, RESP.3001.008.0085, RESP.3001.008.0069_R, RESP.3001.008.0085, RESP.3001.008.00126, RESP.3001.008.0085, RESP.3001.008.0

Policy	Period of implementation	Responsible department	Description	Evidence
Victorian Fire Risk Register	As at January 2010, 24 municipalities had completed the VFRR process, 11 municipalities were progressing the process and nine municipalities were about to commence the process.	CFA in collaboration with DSE, MFB and Municipal Committees	VFRR is a bushfire risk mapping tool which identifies people and assets at risk from bushfires and any measures which may mitigate those risks. The VFRR produces risk tables, treatment tables and maps which councils and emergency services will use to support bushfire management planning.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0012–0013  Exhibit 146 – State Fire Management Committee Information Paper: Victorian Fire Risk Registry (CFA.001.019.0235)  Exhibit 146 – State Fire Management Committee Decision Paper: Implementation of the Victorian Fire Risk Register (CFA.001.019.0249)  Exhibit 831 – Victorian Fire Risk Register: Supports and Informs Your Plan (Handout) (RESP.3001.017.0077_R)  Exhibit 831 – Victorian Fire Risk Register: Supports and Informs Your Plan (Reference Guide) (RESP.3001.017.0087_R)  Exhibit 831 – Victorian Fire Risk Register: Supports and Informs Your Plan (Vegetation Guide) (RESP.3001.017.0146_R)  Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0067–0070
Bushfire At-Risk Register	The Department of Education and Early Childhood Development last updated the Bushfire At-Risk Register on 17 December 2009	DEECD	A register of schools and children's services which are at high risk from bushfire.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0013

Robertson 3–0015 Cook
urces Kit: Schools
Robertson 5–0016
nse: Client and
SP.3001.014.0333)
Robertson 7–0018
y Statement of Arnel
Arnel
[153]
2

Policy	Period of implementation	Responsible department	Description	Evidence
Reconstruction initiatives—Victoria Planning Provision amendments	The amendment was made on 14 May 2009.	DPCD	The Minister for Planning introduced clause 52.39 into the VPPs to ensure that homes destroyed in the 2009 bushfires were reconstructed in a manner that reduced bushfire hazard.  The new clause requires local councils to approve a site plan before reconstruction can commence that shows vehicle access, water supply and the siting of the reconstructed home.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0018 Exhibit 678 – Clause 52.39 2009 Bushfire Replacement Buildings (TEN.111.001.0054)
Reconstruction initiatives—building amendment (Bushfire Construction) Further Interim Regulations 2009	Introduced on 1 September 2009.	DPCD	The Further Interim Regulations provide that the reconstruction of homes destroyed in the 2009 bushfires must only occur once the site has an adequate water supply and access for emergency vehicles if it is subject to a Wildfire Management Overlay.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0018
Building and planning initiatives	Direction took effect on 1 February 2010.	DPCD	The Minister for Planning issued a direction under section 30 of the Project Development and Construction Management Act 1994 to strengthen bushfire safety requirements for government-funded public-use buildings from 1 February 2010.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0018–0019
			The direction requires public-use buildings to undergo a bushfire attack level assessment and improve use of bushfire resistant designs.  The Minister also approved a streamlined planning scheme amendment process for Wildfire Management Overlays.	
DSE vegetation management	The State expects to complete strategic fuel breaks in the first	reductio It is also	DSE will continue to conduct native vegetation clearing and fuel reduction burning as part of its preparations for each bushfire season.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0019–0020
Ç	half of 2010.		It is also constructing strategic fuel breaks to help protect Melbourne water catchments and Otways communities from the effects of bushfire.	Exhibit 716 – Supplementary Statement of Fogarty (WIT.3024.005.0143)
				Exhibit 719 – Supplementary Statement of Tainsh (WIT.3024.005.0182)
				Exhibit 721 – Supplementary Statement of Lawlor (WIT.3024.005.0199)
				Exhibit 729 – Statement of Wilson (WIT.3024.005.0265)
				Exhibit 753 – Statement of Miezis (WIT.3024.004.0315)
				Exhibit 749 – Statement of Dripps (WIT.3024.005.0124)
				Exhibit 761 – Statement of Fogarty (WIT.3024.004.0331) [12]–[31]

Policy	Period of implementation	Responsible department	Description	Evidence
Managing native vegetation on	As at 18 February 2010, 37 councils had entered into	DSE, Department of Transport, VicRoads,	DSE has entered into agreements with the Department of Transport and local councils regarding roadside clearing.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0020
roadsides: a guideline for implementing	agreements with DSE.	councils	The State has developed guidelines to assist VicRoads and councils understand their obligations when removing native vegetation on	Exhibit 745 – Statement of Liddle (WIT.3027.001.0001)
agreements under the local government public road exemption			roadsides.  The guidelines apply to all councils that have entered into a formal	Exhibit 746 – Statement of Brown (WIT.3027.001.0070)
pasiio road oxomption			agreement with DSE.	Exhibit 749 – Statement of Dripps, Attachment 4 (DSE.HDD.0052.1867)
Vegetation management—	Gazetted 10 September 2009. The State made clarifying	DPCD	The Minister for Planning introduced a new clause 52.43 into the VPPs to simplify residents' ability to clear native vegetation around their homes.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0020
VPPs amendments	amendments on 22 January 2010.		Amendment VC65 to the VPPs (gazetted 22 January 2010) amended Clause 52.43 and further clarified the permit exemptions for vegetation removal.  DSE has published information and updated its website to educate residents about their entitlements under the VPPs.	Exhibit 679 – Statement of Gilmore (WIT.3018.001.0001)
				Exhibit 682 – Statement of Sturzenegger (WIT.3004.028.0166)
				Exhibit 684 – Statement of Fox (WIT.3004.028.0202)
				Exhibit 685 – Statement of Dripps (WIT.3024.005.0081)
				Exhibit 678 – Clause 52.43 Interim Measures for Bushfire Protection (TEN.077.001.0005)
Enhancement of CFA advisory role in		CFA	The State has provided the CFA with funding to enhance its advisory and assistance roles for vegetation management on private land,	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0021
relation to vegetation management			roadsides and rail corridors.	Exhibit 759 – Statement of Strickland (WIT.3004.034.0025)
				Exhibit 748 – Witness Statement of Leslie (WIT.3004.028.0001) [24]–[27], [28]–[33], [54]–[58]

Policy	Period of implementation	Responsible department	Description	Evidence
Community information				
Memorandum of Understanding	12 December 2009.	CFA, DSE	The BoM, the CFA and DSE have entered into a MOU about the operation of FDRs and the determination of FDR levels.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0021–0022
between the CFA, DSE and BoM				Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0034–0039
regarding the National Fire Danger Ratings System				Exhibit 847 – Second Supplementary Statement of Haynes (WIT.3004.035.0200)
Gystom				Exhibit 324 – Australia's Revised Arrangements for Bushfire Advice and Alerts – 2009/2010 Fire Season (RESP.7500.001.0001)
				Exhibit 324 – Australia's Revised Arrangements for Bushfire Advice and Alerts – 2009/2010 Fire Season (Appendix 1 – Participants) (RESP.7500.001.0014)
				Exhibit 324 – Australia's Revised Arrangements for Bushfire Advice and Alerts – 2009/2010 Fire Season (Appendix 2 – National Framework for Scaled Advice and Warning to the Community) (RESP.7500.001.0016)
				Exhibit 324 – Australia's Revised Arrangements for Bushfire Advice and Alerts – 2009/2010 Fire Season (Appendix 3 – Forecast Fire Danger) (RESP.7500.001.0017)
				Exhibit 324 – Australia's Revised Arrangements for Bushfire Advice and Alerts – 2009/2010 Fire Season (Appendix 4 – Messaging the Community) (RESP.7500.001.0020)
				Exhibit 831 – New Fire Danger Ratings. Look for Them, Act on Them (RESP.3001.014.0190)
				Exhibit 831 – Understanding Fire Danger Ratings (RESP.3001.001.0119)
				Exhibit 705 – CFA Website: Fire Danger Ratings (EXP.019.001.0215)
National Framework for Scaled Advice	The Framework was agreed to by the Australasian Emergency	, ,	The Framework includes a three-stage warning model and links the new fire danger ratings with trigger points for issuing messages	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0025–0026
and Warnings to the Manage	Management Committee on 4 September 2009.	territories	to the community.  The framework comprises the alert messages: 'advice', 'watch', 'act' and 'emergency' predicated on the estimated time before impact, the	Exhibit 11 – Statement of Esplin (WIT.005.001.0001)

fire danger rating, and severity of the fire.

Policy	Period of implementation	Responsible department	Description	Evidence
<i></i>				
Country Fire Authority Act (1958)	The Emergency Services Legislation Amendment	CFA, DSE, MFB, Office of the	The amendments provide that the CFA Chief Officer will be responsible for issuing warnings and providing information to the community about	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0022
amendments	Act 2009, which inserted a new Part IIIA in the	Emergency Services Commissioner,	bushfire risks. On 24 December 2009 the Chief Officer delegated that responsibility to	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0101–0103
	CFA Act, commenced on 2 December 2009.	Victoria Police, DOJ	the Chief Fire Officer, DSE, and the Chief Officer, MFB, in circumstances where the delegate's agency is the control agency for the fire.	Exhibit 614 - CFA Act Part IIIA - Improving Community Safety (WIT.3004.032.0164)
CFA/DSE joint standard operating	The State issued the SOP on 3 February 2010.	CFA, DSE	The CFA and DSE have developed the SOP regarding warnings to the community and relocation recommendations.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0022–0023
procedure on incident information and			It requires Incident Controllers and others in IMTs to issue warnings to the community in appropriate circumstances.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0048–0049, 0100
warnings			The CFA and DSE have also revised processes and procedures to ensure that where a level 3 Incident Controller or officer of equivalent ranking is satisfied that a bushfire warning is required, then they are authorised to release a warning where the designated Incident Controller is temporarily unavailable.	Exhibit 701 – CFA and DSE Joint SOP (J4.01): Incident Information Unit Management (DSE. HDD.0012.1341)
Common Alerting Protocol	In use since October 2009.	CFA, DSE	The CAP provides the CFA and DSE with template warning messages to the community regarding fire danger and recommended actions.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0023
revie	CAP templates were to be reviewed after the 2009–10 bushfire season.		to the community regarding the danger and recommended actions.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0021–0022
				Exhibit 828 – Common Alerting Protocol (Bushfire Messages) Victoria (RESP.3001.021.0003)
				Exhibit 45 – Common Alerting Protocol Presentation (TEN.004.001.0019)

Policy	Period of implementation	Responsible department	Description	Evidence
'''''''''''''''''''''''''''''''''''''''		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
One Source-One Message software tool	Phase 1 of OSOM has been in use since October 2009. Phase 2 is scheduled for	CFA, DSE	OSOM enables warnings (including CAP warnings) to be delivered from incident control centres to a variety of outlets simultaneously, including CFA and DSE websites, Victorian Bushfire Information Line operators and media outlets.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0023 Exhibit 840 – Statement of Comrie, Annexure 1
	mid-2010.		Approved information officers upload specific information about a fire and OSOM will generate a message using a standard template. Under phase 1 of OSOM, only the CFA and DSE have the capacity to upload information. Once phase 2 is implemented, MFB will also gain access to the system.	(WIT.3031.001.0004) at 0021–0022, 0039–0041 Exhibit 831 – One Source One Message Reference Guide (RESP.3001.017.0180)
			CFA/DSE joint SOP 4.01 provides that the OSOM tool should be the primary method of warning message distribution.	
			CFA and DSE have also issued a joint OSOM reference guide and have revised their guidelines for the Australasian Inter-Service Incident Management System.	
Bushfire severity scale project	DSE and the Bushfire CRC commenced work on the project in January 2010. Research is to be completed by July 2010.	DSE	This project aims to identify options for the development of a severity scale that denotes a 'going' bushfire's risk.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0023–0024
			The research will describe the power of bushfires and their potential impact on communities and the services on which those communities rely.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0023–0024
				Exhibit 831 – Bushfire Severity Scale Project (RESP.3001.017.0174)
Memorandum of Understanding —	Some of the MOUs were in place prior to the 2009–10	Office of the Emergency Services	The State has entered into a revised MOU with the ABC in relation to the broadcast of bushfire warnings and information.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0024
broadcasters and the State	bushfire season. The State's negotiations with other broadcasters are ongoing.	Commissioner	The State has also entered into MOUs with Commercial Radio Australia (on behalf of commercial radio operators) and radio broadcaster 3UZ.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0028–0029
			The MOUs:	Exhibit 831 – Letters to various emergency
			<ul> <li>contain the undertaking of both parties to support timely and accurate emergency warnings to the community</li> </ul>	services agencies who participated in MOU development with broadcasters
			<ul> <li>commit the relevant radio operators to interrupt programming and broadcast emergency messages in an agreed form</li> </ul>	(RESP.3001.014.0016, RESP.3001.014.0018, RESP.3001.014.0020, RESP.3001.014.0022, RESP.3001.014.0024, RESP.3001.014.0026,
			<ul> <li>make provision for continuous coverage during major emergencies and the use of standard emergency warning signals in accordance with the guidelines.</li> </ul>	RESP.3001.014.0028)
			The State has finalised a similar MOU with Sky-TV news, and is in negotiation with SBS, community radio broadcasters and free-to-air television operators.	
			The OESC has developed a practice note that outlines procedures for implementing the MOUs.	

Policy	Period of implementation	Responsible department	Description	Evidence
Emergency Alert (formerly NEWS)	The State implemented phase 1 of Emergency Alert	OESC	Emergency Alert allows warning messages to be delivered to the fixed and mobile phones of residents under threat from a bushfire.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0024–0025
	in December 2009. Work on phase 2 is ongoing.		The second phase of Emergency Alert proposes the delivery of warning messages to mobile phones based on the user's location (currently	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0022, 0032–0033
			warnings are delivered based on the user's billing address).	Exhibit 828 – Emergency Alert: Quick Reference Guide (WIT.3004.041.0137)
Standard Emergency Warning Signal	The State Emergency Response Plan was amended	Victoria Police	The State has developed revised guidelines on the use of the SEWS which specify the purpose of the signal, the circumstances when it is to	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0025–0026
Guidelines	to include specific reference to the SEWS in October 2009.		be used (and not used), the duration, and processes and administrative arrangements surrounding its use.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0027–0028
			The State's new MOUs with emergency broadcasters require the emergency broadcasters to follow the SEWS guidelines.	Exhibit 831 – The Standard Emergency Warning Signal and Guidelines for its Use in Victoria (RESP.3001.002.0179)
Guidelines for the use of CFA and		OESC, CFA  The OESC developed guidelines to assist communities and local brigades in the use of existing brigade sirens (or community sponsored	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0026	
community sirens			and run sirens) to alert the community to a bushfire threat.  The CFA has issued a complementary policy (included in an appendix	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0030–0032
			to the OESC guidelines) which details the CFA position on the use of existing sirens and other types of community alert sirens.	
			The CFA and OESC guidelines identify the steps to be taken, the parties that should take them, and the issues to be addressed to obtain or use a siren as a community alert.	
Victorian Bushfire	2009–10 bushfire season.	DSE	DSE has made improvements to the VBIL including:	Exhibit 843 – Statement of Robertson
Information Line			<ul><li>increasing phone line and on-hold message capacity</li></ul>	(WIT.3003.001.0001) at 0026
Service Extension Project			<ul><li>improving 'triage' arrangements to ensure that the most urgent calls are given priority</li></ul>	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0041–0043
			<ul> <li>increasing the casual operator pool and call centre seating</li> </ul>	
			<ul> <li>enhancing existing overflow arrangements with Centrelink and discussing new overflow arrangements with the State Revenue Office and VicRoads</li> </ul>	
			<ul> <li>ensuring that information from operational sources is provided directly to the VBIL at the same time as other agencies (through OSOM)</li> </ul>	
			developing new FAQ templates and investigating their automation with OSOM warnings.	

Policy	Period of implementation	Responsible department	Description	Evidence
Health and Human Services Fire Communications	Implemented prior to the 2009–10 bushfire season.	DH, DHS	The State developed the Health and Human Services Fire Communications Strategy to ensure human services providers receive timely, comprehensive and consistent fire information through:	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0026–0027
Strategy			a weekly or bi-weekly newsletter	
			messages targeted at vulnerable groups.	
Social media initiatives	Launched in mid-March 2010.	CFA	The State plans to use social media to assist the community to gauge its level of fire readiness and to communicate important information on fire danger ratings, total fire ban status and fire warnings.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0027
			The State has invested in the development of customised Facebook and free official FireReady iPhone applications, which will extract relevant information from the CFA's website.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0055
Shelter options				
Private shelters— Building Amendment	The State introduced the Interim Shelter Regulations as	Department of Planning and	The State has introduced the Interim Shelter Regulations to regulate construction and installation of private bushfire shelters.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0027–0028
(Private Bushfire Shelter Construction)	a temporary measure pending the development of national standards, expected to be introduced in 2010.	Community Development	The Interim Shelter Regulations make private bushfire shelters a new class of building under the Victorian Building Code.	Exhibit 169 – Supplementary Statement of Arnel (WIT.3000.002.0220_R)
Interim Regulations 2009 (Interim Shelter Regulations)				Exhibit 313 – Bushfire Bunkers (BDC.001.001.0199)
i iegulations)	The Regulations came into operation on 11 November 2009 (except for Regulations 9 and 10, which come into operation on 9 November 2010).			Exhibit 500 – Fire refuges: Implementation Plan (EXH.500.0003)

Policy	Period of implementation	Responsible department	Description	Evidence
Neighbourhood Safer Places	The Emergency Services Legislation Amendment Act 2009 amended the CFA Act to include provisions relating to NSPs. It came into operation on 2 December 2009. As at 7 November 2009, all 52 towns identified as most at risk from bushfires had potential NSP sites considered and 50 of those sites met CFA criteria. As at 16 March 2010, 62 NSPs had been designated. The State conducted a post 2009–10 bushfire season review of the NSP initiative.	CFA	The Victorian Parliament has enacted legislation requiring local councils to designate NSPs in existing buildings or spaces that can be accessed as a last resort to provide some protection from bushfire.  Amendments to the CFA Act in 2009 introduced the following process for establishing a site as an NSP:  identification of potential sites by local councils  certification of sites satisfying the criteria in the CFA's Guidelines (see below)  formal designation of the site as an NSP by a local council.  When designating a site as an NSP, councils may:  develop a Municipal NSP Plan, which relates to the identification, suitability and designation of NSPs and the inspection, maintenance and decommissioning of designated NSPs  develop a specific management plan for the site  conduct a separate assessment of the site for access, egress and capacity.  Where the NSP is not situated on council controlled land, local councils must obtain the consent of the land occupier/controller to use the site as an NSP.  Where a site is on Crown land, the Minister for Environment and Climate Change has consented to the use of identified Crown land reserves as NSPs by notifications contained in Special Government Gazettes.  DSE is working with MAV to develop a consistent statewide process for managing consent and maintenance arrangements for these NSPs.  For the 2009–10 bushfire season the State and local councils gave priority to the identification and designation of NSPs in the 52 communities facing the highest risk of bushfire.  The CFA analysed the community outcomes resulting from the implementation of township protection plans and NSPs. It found: there appears to be a good understanding that NSPs are a place of last resort; there is considerable misunderstanding about the role of NSPs and the introduction of NSPs has not been accompanied by increased household planning.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0028–0030 Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0074–0077, 0086 Exhibit 617 – Statement of Armstrong (WIT.3004.033.0001) Exhibit 614 – Statement of Hayes (WIT.3004.032.0147) Exhibit 831 – Emergency Services Legislation Amendment Bill 2009 (Vic) Explanatory Memorandum (RESP.3001.002.0001) Exhibit 831 – 'Neighbourhood Safe Places: Places of Last Resort' Interim Assessment Guideline (RESP.3001.001.0127) Exhibit 831 – Statewide NSP Location Spreadsheet (RESP.3001.014.0158) Exhibit 831 – Signage guidelines for NSPs (RESP.3001.011.0262) Exhibit 620 – Municipal Council Neighbourhood Safer Places Plan (TEN.168.001.0001) Exhibit 831 – Township Protection Plans CFA Progress Report (RESP.3001.026.0012)

Policy	Period of implementation	Responsible department	Description	Evidence
NSP Guidelines	The CFA published interim NSP assessment guidelines in October 2009. Guidelines issued under the CFA Act (as amended by the ESA Act) were published in the Government Gazette and placed on the CFA website on 11 February 2010.	CFA , MAV, OESC	The CFA has issued guidelines specifying criteria and other considerations relating to the assessment of NSPs, and has trained 20 CFA personnel on the assessment methodology.  The MAV has developed a NSP plan template to assist councils with the NSP designation process.  The OESC has published guidelines to assist councils to fulfil their obligations to ensure designated NSPs are identified with appropriate signs.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0028 Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0074–0076
Uniform NSP signage	The State endorsed the signs and their accompanying guidelines on 9 December 2009.  As at 16 March 2010, state approved signage had been installed at all 62 approved NSPs.	OESC	The OESC, in consultation with the CFA and MAV, have developed a standard sign identifying NSPs.  The signs were: designed in accordance with AS 2341-1992, use an internationally recognised symbol for fire assembly points, and clearly state that the NSPs are places of last resort and are specific to bushfires. In producing the NSP signage, the MAV added additional text on secondary signs to give readers information about: what to expect at an NSP, the risks associated with NSPs, and the limitations of NSPs in offering bushfire protection.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0082–0085 Exhibit 831 – Signage guidelines for NSPs (RESP.3001.011.0262)
Maintenance of NSP list	The CFA notified key agencies of the website listing in December 2009.  The CFA sent a list of compliant NSP sites to DSE in December 2009 for inclusion in VicMap, and to the Emergency Services  Telecommunications Authority for inclusion in its computer aided dispatch system.  On 30 December 2009 the State requested the VBIL to update the NSP FAQs with the information provided on the CFA website in relation to new NSPs.  On 23 February 2010 the State gave in principle endorsement of the draft guidelines for notifying agencies of newly designated NSPs.	CFA	ESA Act amendments to the CFA Act require the CFA to maintain a statewide list of NSPs on its website and provide the list to the Secretary to DSE, Chief Commissioner of Police, CEO of the SES, MAV and the VBIL.  The CFA website lists the current NSPs, including those that are noncompliant or are yet to be assessed, and the single community fire refuge in Woods Point.  The interim process for the maintenance of the list provides that MAV will inform the CFA of newly designated NSPs or NSPs to be removed, and the CFA will notify ESTA and DSE accordingly. The CFA will then update its website and notify all related parties.  The State has developed draft guidelines for notifying agencies of newly designated NSPs, which clarify the responsibilities of councils, CFA, DSE and ESTA.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0085–0086

Policy	Period of implementation	Responsible department	Description	Evidence
Review of state fire refuges policy	The Office of the Emergency Services Commissioner presented an initial draft discussion paper to the State Coordination and Management Council on 8 December 2009, and a further draft on 2 February 2010.  The review was ongoing as at 22 April 2010.	OESC	The OESC is undertaking its review of the State's current fire refuges policy in the context of other measures and policies the Commission considered, such as the use of NSPs, the role of relocation and bunkers, and consideration of stay or go.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0030 Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0072–0074 Exhibit 902 – Supplementary Statement of Bruce Esplin (WIT.3007.001.0001)
Assessment and upgrade of school refuges	The Department of Education and Early Childhood Development has completed a review of all refuges in all schools in areas at risk of bushfire.  As at 10 February 2010, upgrades had been completed on 20 schools with work continuing on at least five others.	DEECD	The Victorian Managed Insurance Authority assessed 36 school fire refuges to ensure they complied with the safety standards contained in various building regulations.  Infrastructure consultants, GHD, reviewed the information and recommendations contained in the VMIA reports, scoped the necessary rectification works for each school, and developed a budget estimate for the completion of those works.  The GHD reports covered a range of relevant considerations based on appropriate standards and documentation.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0030–0031 Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0087–0090 Exhibit 831 – DEECD Schools Fire Refuge Program (RESP.3001.019.0005)
Review of bushfire protection measures in children's services facilities	DEECD completed the review on 31 March 2010.	DEECD	DEECD has developed a comprehensive improvement program to ensure that all Victorian schools and children's services, including kindergartens, child care centres, preschools and early learning centres, are well prepared for bushfires.  This program has identified 30 projects that DEECD is currently progressing or participating in as a stakeholder.  The process involved the development and distribution of a bushfire self-assessment tool for children's services and to all schools (including Catholic and independent) and early childhood facilities in Victoria. The purpose of the tool was to raise awareness of the need for facilities to consider bushfire risks, and allow them to get a better understanding of their risks and level of preparedness for all emergencies.  DEECD has also issued schools and children's services with a Bushfire Resources Kit and is developing a mapping tool to enhance its emergency management capability by allowing users to speedily locate, identify and communicate with schools and children's facilities.	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0091–0094  For a table containing an overview of the main issues identified by the self-assessment tool and audit process and the Department's responses. see Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0092  Exhibit 831 – Children's Services Bushfire Resource Kit – Children's Services – Version 1 (RESP.3001.004.0001)  Exhibit 831 – Schools Bushfire Resource Kit – Children's Services – Version 1 (RESP.3001.004.0122)  Exhibit 831 – Children's services Bushfire and Emergency Management Self-Assessment (RESP.3001.002.0044_R)  Exhibit 831 – Schools Bushfire and Emergency Management Self-Assessment (RESP.3001.002.0088_R)

Policy	Period of implementation	Responsible department	Description	Evidence
Response				
•				
Procedures and Guideli	nes			
Review of the State Emergency Response	The review was complete as at 31 March 2010.	Victoria Police	In response to the Commission's interim report, the State amended the SERP to increase its emphasis on control, command and coordination	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0032
Plan			principles and roles.  These substantial amendments appear to address the matters raised in the interim report. In particular, the amended SERP provides that the	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0027, 0043–0045, 0103–0104, 0110–0112
			control agency for a fire is responsible for issuing and communicating warnings.	Exhibit 443 – Statement of Overland (WIT.3010.009.0229) [8]
			The revised SERP has been incorporated into the Emergency Management Manual Victoria.	Exhibit 443 – Statement of Overland, Annexure 1 (WIT.3010.009.0244)
Interim Command, Control and	The interim arrangements were introduced for use by	Victoria Police, DSE, CFA, MFB, VIC SES	The police Chief Commissioner introduced interim command, control and coordination arrangements for the 2009–10 bushfire season.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0032
Coordination Arrangements	agencies during the 2009–10 bushfire season.			The State amended the EMA Act to help implement the interim arrangements.
	Parliament amended the Emergency Management Act	lanagement Act	In November 2009 the chief (fire) officers of the CFA, DSE and MFB signed the <i>Heads of Agreement, State Command and Control Arrangements for Bushfire in Victoria.</i> That document reflects the amendments to the EMA Act and the Emergency Management Manual. It also describes the agreed principles for establishing and exercising command and control.	Exhibit 443 – Statement of Overland (WIT.3010.009.0229) [9]–[16]
	1986 (EMA Act) in 2009.			Exhibit 547 – State Command and Control Arrangements for Bushfire in Victoria (CFA.001.032.0300)
Emergency	The OESC released updates to the Manual in November and December 2009.	OESC	The State has revised the Manual to include:	Exhibit 843 – Statement of Robertson
Management Manual Victoria			<ul><li>interim command, control and coordination arrangements</li></ul>	(WIT.3003.001.0001) at 0032
Wandar Violona	and Boodingor Edge.		revisions made to the State Emergency Response Plan	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0104–0106
			policy and procedural changes introduced for the 2009–10 bushfire season, particularly in relation to stay or go, warnings and relocations.	For tables showing EMMV updates/revisions see Exhibit 840 – Statement of Comrie, Annexure 1
			OESC is currently working on a project with DOJ to develop an online version of the Manual. This version will provide enhanced navigation	(WIT.3031.001.0004) at 0105-0106
			and search functionality for users.	Exhibit 831 – Emergency Management Manual Victoria (RESP.3001.003.0001_R)
Relocation—CFA and DSE joint SOP on	Issued on 3 February 2010, the SOP was to be reviewed after the 2009–10 bushfire season.	vas to be reviewed	DSE and the CFA have developed SOP J4.01. It includes procedures for disseminating warnings to the community and making relocation recommendations.  The SOP indicates that the individual has the responsibility for making a decision to relocate, and that the Incident Controller's role is to provide advice to threatened communities on appropriate responses to an incident, which may include advice to relocate.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0022–0023
incident information and warnings				Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0048–0049
				Exhibit 701 – CFA and DSE Joint SOP (J4.01): Incident Information Unit Management (DSE. HDD.0012.1341)

Policy	Period of implementation	Responsible department	Description	Evidence
Revision and replacement of fire	SOP J3.03 was finalised on 3 February 2010.	CFA, DSE	The CFA and DSE have revised or replaced a number of SOPs including:  J2.03 on IMT preparedness arrangements, which identifies trigger	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0032–0034
agency SOPs			points and default staffing preparedness levels for incident control centres and IMTs on days of predicted elevated fire danger	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0116–0117
			<ul> <li>J3.03 on incident action planning, which provides that incident action plans must include strategies to enhance the protection of NSPs where they are likely to be threatened</li> </ul>	Exhibit 547 – Statement of Haynes (WIT.3004.023.0011)
			<ul> <li>J3.08 on the appointment of Incident Controllers which provides for their appointment and requires a joint CFA and DSE register to be maintained of personnel endorsed to perform the role</li> </ul>	
			J3.10 on traffic management during bushfires, which provides that when an Incident Controller requests the establishment of a roadblock, he or she must consider whether simultaneous advice or warnings should be issued to the community.	
The revised Guidelines	The TMP Guidelines were reviewed, and revised guidelines were introduced for the 2009–10 bushfire season.	Victoria Police, CFA, DSE	The TMP Guidelines:	Exhibit 843 – Statement of Robertson
for roadblocks during			<ul> <li>establish access levels for various groups at roadblocks</li> </ul>	(WIT.3003.001.0001) at 0034
wildfires			<ul> <li>provide for wristband identification of residents and others requiring access</li> </ul>	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0113–0116
			adopt more flexible means of establishing identity.	Exhibit 540 - Statement of Walshe
			The State has allocated funding to educate the community about the new traffic management and access arrangements.	(WIT.3010.009.0300) Exhibit 269 – Guidelines for the Operation
			Victoria Police has also distributed information cards regarding the revised TMP Guidelines to its members, published a TMP public	of Traffic Management Point during Wildfires (WIT.3004.013.0299)
			information pack on its website, and issued 25,000 individually numbered wristbands to its regions, which are held in police stores and are distributed to local areas.	Exhibit 540 – Guidelines for the Operation of Traffic Management Points during Wildfires (WIT.3010.009.0361)
Advance notice for Telstra and the	9 November 2009.	Office of the Emergency Services	The OESC, CFA, ESTA and Telstra 000 have developed arrangements so that ESTA and Telstra receive advance notice of severe weather events.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0034–0035
Emergency Services		Commissioner, CFA,	This will allow them to anticipate high emergency call demands.	Exhibit 840 - Statement of Comrie, Annexure 1
Telecommunications Authority		ESTA, Telstra	In November 2009 the State amended the OESC Significant Incident—Severe Weather Notification SOP 2.199 to add a new section titled, 'Severe Weather Notification'. It sets out the key procedural steps in the event of the declaration of a severe, extreme or code red day. Those amendments are reflected in ESTA and CFA SOPs which came into effect in November and December 2009.	(WIT.3031.001.0004) at 0118-0120

Policy	Period of implementation	Responsible department	Description	Evidence
		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Revision of State Health Emergency	The State revised the SHERP for the 2009–10 bushfire	DHS, DH	The revised SHERP provides coordinated support for communities and ensures access to essential services during an emergency.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0035
Response Plan	season.  The State's remedial works for health facilities were due to be		DH and DHS have inspected each of their facilities and provided them with a bushfire self-assessment tool to assist with their bushfire preparedness. Priority has been given to facilities located within the	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0126 Exhibit 843 – State Health Emergency Response
	completed in April 2010.		52 high fire risk townships.	Plan (WIT.3003.001.0062)
			The State has also provided \$1.25 million to local government to assist vulnerable people.	,
			DHS, in conjunction with the State Emergency Service, has developed a State Coordination Agreement to better deliver services in relief centres. From April 2010 DHS will have state and regional responsibility for emergency relief.	
Emergency Relief Centre Guidelines	Planned for completion before the 2009–10 bushfire season.	Councils, with State support	To support municipal emergency planning, VIC SES, DHS, DOJ, Victoria Police and MAV are developing guidelines for the operation of emergency relief centres. Key elements to be addressed are:	Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0050
Ochtro dalaciinos	An Interim Guidance Note	στατο σαρροπ		Exhibit 831 – Local Government Emergency Relief
	was provided to councils on 30 October 2009.		<ul> <li>standard processes, including location, capacity, activation, roles and facilities</li> </ul>	Centre Guidance Note (RESP.3001.011.0003)
			■ geographic coverage	
			community education and expectations	
			<ul> <li>management and scope of activities standardised operating procedures.</li> </ul>	
Personnel, infrastruct	ure and resources			
Upgrade of State			The upgrade will improve the SCC's operational capacity, and includes:	Exhibit 843 – Statement of Robertson
Control Centre			<ul> <li>an increased seating and media capacity that will allow all relevant</li> </ul>	(WIT.3003.001.0001) at 0036
facilities			emergency services organisations to station officers at the SCC	Exhibit 210 – Statement of Brown
			<ul><li>enhanced telephone and IT capabilities</li></ul>	(WIT.3024.002.0280)
			a new layout to improve information flow	
			the revision and preparation of new SOPs for operation of the SCC	
			<ul><li>improved connectivity with incident control centres across Victoria.</li></ul>	

Policy	Period of implementation	Responsible department	Description	Evidence
Upgrade of DSE and CFA incident control centres	As at 30 October 2009 the State had earmarked an upgrade for the 43 level 3 incident control centres and:	CFA, DSE	The CFA and DSE state duty officers have been given direct responsibility for ensuring pre-designated level 3 incident control centres within their control are properly staffed and equipped to enable immediate operation in the case of a fire on high fire risk days.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0036–0037 Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0094–0097
	<ul> <li>completed upgrade works on 17</li> <li>scheduled completion of upgrade works for 24 by November 2009</li> <li>scheduled completion of the Geelong Incident Control Centre by January 2010</li> <li>scheduled completion of the Mt Gambier Incident Control Centre by June 2010.</li> <li>The State expects to complete the upgrade project in June 2010.</li> </ul>		Equipment—the focus has been on upgrading level 3 incident control centres to ensure that they comply with CFA and DSE agreed minimum standards. Upgrade works include increasing seating capacity, upgrading equipment, and enhancing telephone and IT facilities. Staffing—the State has retained overseas and interstate specialists to increase the number of qualified level 3 personnel available during the summer fire season. The CFA and DSE are also developing a long term strategy to attract, train and retain members with advanced skills and competencies required for level 3 IMT roles.  Pre-formed IMTs—will be deployed to strategically located incident control centres based on forecast conditions and capability requirements.  The CFA and DSE have determined that they can sustain 12 level 3 IMTs at any one time to the required capacity.	See further Exhibit 831 – Level 3 ICCs – Upgrade Project of 15 September 2009 (RESP.3000.003.0060) Exhibit 547 – Statement of Haynes (WIT.3004.023.0011) [199]–[206]
Improvement and alignment of CFA and DSE IMT training	Joint training packages by 30 June 2011.	CFA, DSE	The State has taken steps to ensure that all CFA and DSE IMT personnel shall be endorsed to a standard as agreed between those agencies. DSE and the CFA have agreed to develop joint training packages for key IMT personnel, where they do not currently exist, by 30 June 2011.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0037  Exhibit 547 – Statement of Haynes (WIT.3004.023.0011) [158]–[169]  Exhibit 202 – Statement of Slijepcevic (WIT.3024.001.0109) [47]–[53]
DH and DHS Incident Controller training programs		DH, DHS	DH and DHS have developed training programs to ensure that health and human services staff are trained to the same level as DSE and CFA Incident Controllers.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0037
Trial of new water bombing plane		National Aerial Firefighting Centre	The State allocated funding to trial a new water bombing plane, the Very Large Air Tanker, to boost the State's firefighting capacity during the 2009–10 fire season and assess its effectiveness in fighting fires in Victoria.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0037–0038
			NAFAC ran the procurement process.	

Policy	Period of implementation	Responsible department	Description	Evidence
Funding for improvements to emergency services communications	The State's investment in enhanced radio communications, provision of ESTA services, and improved radio coverage will be made over four years.  Installation of the satellite downlink system in the first aircraft has been completed and is underway in the second aircraft.  The cross-training of police call takers was completed on 3 November 2009.  An additional 15 workstations and related equipment were available on 11 November 2009.	Emergency Services Telecommunications Authority	The State has contributed \$1.042 million toward improving ESTA surge capacity, including 15 additional work stations in Ballarat.  The State has invested in:  enhanced radio communications between emergency services organisations and capacity to manage 000 calls  funding for emergency services organisations and ESTA for the ongoing provision of ESTA services  improved radio coverage in metropolitan and regional areas experiencing emergency communications 'black spots'  upgrading the connectivity of DSE's incident channels and office redundancy to provide an alternative communications link that can be used by incident control centres in a bushfire emergency  installing a satellite downlink system in two aircraft to allow data transfer from fire detection line scanners  greater call-taking capability through additional workstations at ESTA's Ballarat and Tally Ho communications centres and additional training in fire call taking for ESTA staff at its Ballarat centre.  ESTA has also implemented a number of other initiatives, including the creation of a virtual queue, cross training of police call takers in fire call taking, and protocols with the VBIL.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0038–0039 Exhibit 840 – Statement of Comrie, Annexure 1 (WIT.3031.001.0004) at 0120–0122 Exhibit 62 – Statement of Foster (WIT.012.001.0001) Exhibit 868 – Statement of Lloyd (WIT.3028.001.0001)
Review of Emergency Services Communication Strategic Framework	Review is in progress.	The State	The State is currently reviewing the framework.  It aims to strengthen and enhance emergency services communications by upgrading voice, alerting and data communications, and to further integrate call taking and dispatch into those systems.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0039 Exhibit 867 – Emergency Services Communications Strategic Framework (DOJ.001.005.0159)
Review and upgrade of emergency alerting pager system	Review is continuing.	ESTA	The first phase of this review, the message type review, has rationalised customer message protocols and reduced system congestion providing an improved message throughput.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0039  Exhibit 867 – Update on Emergency Alerting System (DOJ.001.004.0307_R)  Exhibit 867 – Update on Emergency Alerting System (DOJ.001.004.0308)

Policy	Period of implementation	Responsible department	Description	Evidence
Funding to improve the capacity and capability of fire services	42 new ultra light tankers were due by June 2010, with 22 units previously delivered.  The State will provide funding to assist the CFA to retire aged heavy tankers and replace its fleet of heavy pumpers in 2009–10.  The State will provide funding to replace or upgrade rural fire stations over the next two years.		The State has invested in the following improvements:  upgrading fire service intelligence gathering, analysis, and alerting capability. In particular, DSE has trained additional staff as air observers, situation officers and fire behaviour analysts, and updated DSE and Networked Emergency Organisation staff in how to use the OSOM tool for the 2009–10 bushfire season. The CFA has purchased new portable field IT kits  training, briefings and communications exercises on the changes were introduced for the 2009–10 bushfire season  ordering 42 ultra light tankers and providing funding to enable CFA Brigades to acquire another 27  constructing 18 new fire stations  upgrading or replacing over 60 rural fire stations.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0039–0040
Investigation of funding options for fire services	The State released its Green Paper on funding options for fire services in October 2009.  The Victorian Parliament enacted legislation in December 2009 to enable a pilot study of those options.  The State proposes to release a White Paper stating its final position within six months of the tabling of the Commission's final report.	The State	The State will conduct a pilot study to collect and analyse data relating to options for funding Victoria's fire services in a fair and sustainable manner.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0040–0041
Victoria's volunteering strategy	Released in May 2009.	The State	The strategy aims to support the growth of community volunteering.  Key actions include:  a community awareness campaign to encourage volunteering  a new web portal to provide an easy access point for volunteering opportunities and information about organisations  tools, resources and strategies to encourage groups currently excluded from or under-represented in community volunteering  support to organisations to provide new volunteering opportunities to suit the way young people are able to donate their time  small grants to community organisations seeking to create new opportunities for diverse groups of volunteers.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0041–0042 Exhibit 843 – Victoria's Volunteering Strategy (WIT.3003.001.0240)

Policy	Period of implementation	Responsible department	Description	Evidence
Recovery				
Victorian Bushfire Reconstruction and	The State and Commonwealth established VBRRA on	partnership with the	VBRRA will oversee and coordinate the recovery and rebuilding program.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0042
Recovery Authority	10 February 2009.	Commonwealth		Exhibit 837 – Victorian Bushfire Reconstruction and Recovery Authority Report (VBRA.300.001.0001)
Bushfire Appeal Fund	Established within 24 hours of 7 February. Closed in April 2009.	The State, in partnership with the Commonwealth and the Australian Red Cross; DHS provided staffing support.	The Bushfire Appeal Fund was established to raise funds to support individuals and communities in towns and suburbs affected by the 2009 Victorian bushfires.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0042
Case management system		DHS	DHS established a case management system (including a call centre) to provide a case manager to every family affected by the 2009 bushfires.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0042–0043
				Exhibit 137 – DHS Assistance: Victorian Bushfire Case Management Service (DSE.HDD.0016.0600)
Compassionate assistance funding		The State	State funding for assistance such as temporary housing, funeral expenses, emergency medical services, counselling services and	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0043
		emergency hardship grants.	For psychosocial response / recovery see Exhibit 538 – Statement of Grigg (WIT.3001.001.0001)	
Community Recovery Fund	February 2009.	DPCD in partnership with the Commonwealth	In the first six months after 7 February, the Community Recovery Fund made 26 sporting grants, 17 arts program grants, and a number of other grants for individual community events.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0043
Funding for clean-up of bushfire-affected areas		The State	The State provided funding to help with the clean-up of bushfire-affected areas and allow rebuilding and reconstruction works to start.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0043
Recovery, reconstruction and	The amendments came into effect on 23 February and 12	DPCD	The Minister introduced clause 52.38 of Amendment VC53, and Amendment VC54 into the VPPs.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0043
clean-up activities— amendments to the Victoria Planning Provisions.	March 2009 respectively.		Taken together, the amendments support recovery and reconstruction operations by clarifying that a planning permit is not needed for activities directly associated with bushfire recovery, including site clean-up and safety, demolition and temporary accommodation, and for the reconstruction of a home destroyed by the 2009 bushfires.	Exhibit 678 – Clause 52.38 Bushfire Recovery (TEN.111.001.0052)
Restoration of health and education services		The State	The State has replaced destroyed health centres, ambulance services and schools.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0044

Policy	Period of implementation	Responsible department	Description	Evidence
Business assistance packages		The State	The State has developed packages to help small businesses and primary producers affected by the bushfires.  Assistance is provided in the form of business assistance grants, low-interest loans and business restart mentors.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0044
Business information line		Small Business Victoria, Rural Finance Corporation	The information line provides information on the types of assistance available, such as counselling and mentoring services.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0044
Architects Bushfire Homes Service		Office of the Victorian Government Architect, VBRRA, Victorian Chapter of the Australian Institute of Architects, Building Commission	The service provides a range of bushfire-safe home designs for those seeking to rebuild.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0044
Environmental regeneration and rehabilitation activities			These activities include protection of endangered species, re-seeding forests with mountain and alpine ash eucalypts, weed control, replacement of fencing and the rehabilitation of fire control lines.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0044
Rebuilding Together: A Statewide Plan for Bushfire Reconstruction and Recovery	Plan released on 16 October 2009.	The State	This plan outlines the progress of the recovery and reconstruction effort since the bushfires and announces additional state funding, including insurance money and departmental reprioritisation, to carry out the medium to long-term reconstruction and recovery effort, including funding to:  ■ rebuild public infrastructure and re-establish core services  ■ regenerate the environment	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0044–0045 Exhibit 843 – Rebuilding Together: A Statewide Plan For Bushfire Reconstruction and Recovery (WIT.3003.001.0257)
			■ restore local economies.	
Update of Emergency Coordination Centre	Ongoing.	DH, DHS	The update aims to improve cross-agency integration and documentation triggers for the activation of recovery services.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0045
arrangements			New SOPs have been developed to reflect new recovery services and coordination.	
			This work has included the development of an operations manual for community service hubs to provide guidance on long-term recovery and assistance.	
Reissue of State Recovery Operation Plan	The Plan was reissued prior to the 2009–10 bushfire season.	DH, DHS	The Plan reflects new and changed recovery initiatives introduced for the 2009–10 bushfire season.	Exhibit 843 – Statement of Robertson (WIT.3003.001.0001) at 0045

## Municipal Association of Victoria and local government policies and initiatives since 7 February 2009\*\*

	, ,	
Organisation	Description	Evidence
Preparedness and response		
Municipal Association of Victoria	MAV participated in the following reviews:	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0004
	<ul> <li>Part 3 Emergency Management Manual Victoria—State Emergency Response Plan Review</li> </ul>	
	<ul><li>emergency relief arrangements</li></ul>	
	■ fire refuges.	
MAV	MAV participated in a DEECD working group to address the emergency preparedness of schools and early childhood facilities. The working group sought to clarify agency and local government responsibilities, and improve agency coordination and communication in the event of a bushfire.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV supported DEECD with bushfire preparedness for Victorian children's services and consulted with councils to ensure compliance with requests for information.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV provided advice to DSE and DPCD about potential issues and the implications of changes to planning schemes for vegetation management.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV organised a briefing and provided additional guidance materials for councils on the new planning scheme exemptions for vegetation management.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV surveyed councils about local laws that might conflict with the 10/30 planning scheme exemptions.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	In consultation with DSE and DPCD, MAV developed The Bushfire Protection—Vegetation Removal on Public Land Guidance Note.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV participated in a working group with VicRoads, the CFA and DSE to develop a Roadside Standard for Clearing for removal of high risk vegetation on priority roads identified in township protection plans.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV provided input to VicRoads on the roadside firewood collection guidelines.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV provided new fire danger rating signs to municipal fire prevention officers in each municipality where the former signs currently exist.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV hosted eight regional and two metropolitan bushfire information sessions for councils during September and October 2009 to address recent government reforms to bushfire management. This included township protection plans, NSPs, vegetation clearance regimes and local government responsibilities.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV, in conjunction with the OESC and the CFA, facilitated education briefings about the 2009–10 fire season program.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003

Organisation	Description	Evidence
MAV	MAV reported to the OESC, DOJ and the CFA about the outstanding issues and concerns of councils in relation to NSPs, township protection plans, community engagement in fire preparedness, native vegetation and other matters.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV surveyed local government human services directors to determine existing local government initiatives regarding bushfire and heatwave preparation for vulnerable groups, and identified where additional assistance was required.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV, having liaised with the CFA, provided councils with a summary of the process for determining fire danger ratings and total fire ban days.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV worked with the Municipal Emergency Management Enhancement Group to enhance municipal capacity in emergency management and replicate the MEMEG model regionally, with the establishment of regional MEMEGs.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0003
MAV	MAV consulted with the CFA, DSE and Victoria Police to assist the OESC to review and improve practices for rapid impact assessment and coordination in an emergency.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
Alpine Shire Council	The Alpine Shire Council:  distributed newsletters to all residences about fire preparedness increased slashing of roadside vegetation trained staff in the use of municipal emergency coordination centres and	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0005
Banyule City Council	the MECC emergency computer system.  The Banyule City Council:  increased slashing of reserve trails, embankments and escarpments throughout Darebin Creek, Plenty River and Yarra River corridors  appointed additional deputy municipal recovery managers  reviewed and updated the disaster plan for animal management  conducted risk assessments of council reserves with the CFA  developed the Plenty Gorge Fire Management Plan with Banyule, Nillumbik and Whittlesea Councils, the CFA and Parks Victoria.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0005
Bass Coast Shire Council	The Bass Coast Shire Council:  increased slashing of roadsides developed MECC SOPs developed relief centre operating procedures conducted MECC and relief centre exercise and debriefs.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0005

Organisation Description Evidence Baw Baw Shire Council The Baw Baw Shire Council:

- supported fire prevention awareness activities in conjunction with Landcare and
- appointed an environmental management officer to assist the public in preparing applications for vegetation removal
- reviewed bushfire-prone area boundaries.

In terms of emergency response preparedness the Baw Baw Shire Council:

- upgraded potential emergency relief centres, including the Longwarry Public Hall, Neerim South; Longwarry Bells Stadium, Rawson; and Exhibition Hall, Warragul
- entered into a MOU with facility owners to increase the range of services that can be delivered for emergency relief centres
- reviewed MECC facilities including prioritising improvements and sourcing funding
- reviewed the staff structure for emergency events response and recovery and allocated additional staff to these roles and developed a training program for new staff
- established an internal 2009–10 Bushfire Coordination Group to meet weekly
- liaised with DHS and aged care facilities to develop emergency management plans
- attended monthly meetings with the Gippsland Emergency Recovery Committee to discuss recovery and preparation for future emergencies
- participated in MECC exercises with the Bass Coast Shire Council
- conducted a MECC exercise with emergency response agencies
- arranged for environmental health officers to attend an EMA five day emergency management course.

In terms of roadside vegetation management, the Baw Baw Shire Council:

- applied the 10/30 rule. This involved the clearing of vegetation on public land adjoining dwellings and fence lines
- allocated an additional \$160,000 to complete roadside vegetation clearance for secondary fuel breaks, and conducted further assessments of reported dangerous trees in fire-affected areas
- identified areas for roadside fuel-reduction burns and notified the CFA.

In terms of public information the Baw Baw Shire Council:

- publicised FireReady brochures, information about fire danger ratings, the fire hazard inspections program, the 10/30 rule and Red Cross REDiPlans
- developed a database of council contacts to distribute fire information from the CFA, police and other agencies in the MECC, to be passed on to communities
- supported the Labertouche website with information about fire preparedness and recovery
- distributed cards displaying the emergency hotline and bushfire information numbers.

Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0005

Organisation	Description	Evidence
Benalla Rural City Council	The Benalla Rural City Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>publicised information regarding the clearing of fire hazards and provided early clearing of hazards</li> </ul>	at 0006
	provided free green waste disposal to residents	
	established systems to address the 10/30 rule	
	<ul> <li>liaised with the CFA to prepare vegetation and dwelling maps for risk assessment purposes</li> </ul>	
	<ul> <li>provided water to all remote CFA water storage tanks and placed additional tanks and CFA fittings at all emergency drought water supply points</li> </ul>	
	■ improved telecommunications infrastructure in the MECC	
	reviewed plant and associated funding requirements.	
Boroondara City Council	The Boroondara City Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>conducted a FireReady session, targeting residents that live near Yarra Bend Park</li> </ul>	at 0006 - 0007
	published an article in the Boroondara Bulletin covering fire preparedness	
	improved and tested the MECC	
	<ul> <li>prepared emergency relief centres for activation</li> </ul>	
	<ul> <li>worked with other councils to develop regional responses to fire. Staff were trained in relief and recovery in conjunction with other councils</li> </ul>	
	■ liaised with the MFB and Parks Victoria concerning fire risks in the Yarra Bend Park	
	<ul> <li>reviewed team structures under the Emergency Management Group. This was done to ensure that there are appropriately trained staff and adequate resources to respond to emergencies</li> </ul>	d
	developed plans for heatwaves and pandemics	
	<ul> <li>developed processes to contact vulnerable people on the Home and Community Care Register</li> </ul>	
	<ul> <li>reviewed the thermal working conditions risk management policy for delivering meals on wheels on hot days</li> </ul>	
	<ul> <li>reviewed a report regarding the adoption of the MAV protocol for inter-council emergency management resource sharing.</li> </ul>	

Organisation	Description	Evidence
Buloke Shire Council	The Buloke Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>published fire preparedness notices in local newspapers</li> </ul>	at 0007
	<ul> <li>circulated fire preparedness information at community 'fireshed' meetings as part of the 'Now Planning Ahead' program</li> </ul>	
	<ul> <li>revised the draft of the Roadside Management Plan and placed the draft revised Plan on public exhibition</li> </ul>	
	<ul><li>increased slashing of roadside vegetation</li></ul>	
	<ul> <li>acted on recommendations arising from an audit of the MECC</li> </ul>	
	<ul> <li>established administrative arrangements for plant and staff resources required to be on standby for code red days.</li> </ul>	
Campaspe Shire Council	The Campaspe Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	■ formed a Community Fire Plan for Rushworth	at 0007
	<ul> <li>published information concerning emergency management in local newspapers</li> </ul>	
	<ul> <li>consulted with the Rotary Club on emergency management</li> </ul>	
	reviewed Wildfire Management Overlay areas in consultation with the CFA, implemented changes via a Planning Scheme Amendment, and aligned the Bushfire-prone Areas under the Building Code of Australia with the WMOs under the Campaspe Planning Scheme	
	implemented the land developer fire prevention program	
	<ul> <li>trialled and improved the MECC</li> </ul>	
	<ul> <li>developed an Extreme Temperature Plan</li> </ul>	
	participated in DPI's 'Operation DIVA' exercise and MAV forums on emergency management.	
Cardinia Shire Council	The Cardinia Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>appointed a bushfire community engagement consultant</li> </ul>	at 0007
	<ul> <li>developed a policy about wildfire preparation and vegetation management on private property</li> </ul>	
	■ reviewed the Roadside Management Plan	
	trained staff for emergency relief centres	
	<ul> <li>updated the training plan for operational staff on bushfire awareness and integrated environmental management.</li> </ul>	
Casey City Council	The Casey City Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul><li>increased slashing of roadside vegetation</li></ul>	at 0007
	provided free green waste disposal to residents	
	installed extra telephone lines and wireless internet connections at the MECC.	

Organisation	Description	Evidence
Central Goldfields Shire Council	The Central Goldfields Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	published information on bushfire preparedness, CFA information and brochures	at 0007 - 0008
	■ implemented the Victorian Fire Risk Register	
	<ul> <li>conducted MECC awareness training for emergency and services agencies</li> </ul>	
	trained staff in bushfire awareness	
	developed a new MECC and had a MECC set up for the entire bushfire season	
	<ul> <li>conducted sub-committee meeting of the Municipal Emergency Management Planning Committee to address the Maryborough Education Centre Emergency Management Plan</li> </ul>	
	<ul> <li>attended the Advancing Emergency Management in Local Government forum</li> </ul>	
	attended the Central Highlands Mayors and CEOs meeting with DSE and the CFA on fire preparedness.	
Colac Otway Shire Council	The Colac Otway Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>worked with community groups to develop a Community Fire Plan to ensure consistency of council information, messages and position</li> </ul>	at 0008
	<ul> <li>consulted with the community of Forrest and Gellibrand, in partnership with DSE and the CFA, to create a Community Fire Plan</li> </ul>	
	<ul> <li>publicised information about fire management and bushfire survival plans</li> </ul>	
	sourced funds for a back up generator for the MECC	
	<ul><li>in collaboration with the CFA, established water supply points</li></ul>	
	<ul><li>increased slashing of roadside vegetation</li></ul>	
	<ul> <li>developed a relief centre SOP, updating standards to meet new SES guidelines, training staff and central relief agencies</li> </ul>	
	<ul> <li>along with other emergency services agencies, activated the MECC for a training exercise</li> </ul>	
	<ul> <li>established a sub-committee of the Municipal Emergency Management Plan Committee to allow middle level members of key agencies to discuss issues at a municipal level</li> </ul>	
	<ul> <li>attended forums with state and regional DHS officers regarding relocation and community engagement strategies in the recovery plan</li> </ul>	
	developed Community Emergency Management Plans and Community Fire Plans	
	created a senior municipal emergency management coordinator role to oversee fire prevention processes, strategic fire planning and emergency management planning.	

Organisation	Description	Evidence	
Corangamite Shire Council	The Corangamite Shire Council:  distributed newsletters and other media to residents and consulted with the CFA in developing locations for fire meetings	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0008	
	<ul> <li>adjusted policy so that new vegetation controls can be implemented on council land</li> </ul>		
	<ul> <li>sourced funding for a new fire access track</li> </ul>		
	<ul> <li>established MECC training and procedures, planning rosters for key MECC staff and identified staff for emergencies on code red days</li> </ul>		
	<ul> <li>created a dedicated fire position role to implement findings from the Commission.</li> </ul>		
East Gippsland Shire Council	The East Gippsland Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)	
	<ul> <li>encouraged the establishment of Local Incident Management Plans</li> </ul>	at 0008 - 0009	
	revised WMOs, in consultation with the CFA, DSE and Parks Victoria		
	■ implemented the Victorian Fire Risk Register		
	■ in conjunction with the CFA, established the roadside heavy timber reduction strategy		
	<ul><li>increased the slashing of roadsides</li></ul>		
	■ implemented fuel-reduction burns in conjunction with DSE, the CFA and Parks Victoria		
	provided pagers to emergency management staff		
	<ul> <li>trained staff in the Australasian Inter-Service Incident Management System, Incident Control System, emergency management and ERC courses</li> </ul>		
	<ul> <li>agreed to MOUs with neighbouring councils for resources and staffing</li> </ul>		
	<ul><li>installed information screens at tourist information centres.</li></ul>		
	The East Gippsland Shire Council is auditing emergency relief centres and identifying those which require hardwiring for back up power. It is also considering the implementation of video conferencing screens between the incident control centre and the MECC.		
Frankston City Council	The Frankston City Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)	
	<ul> <li>published FireReady information in local newspapers and distributed emergency management booklets to all residents</li> </ul>	at 0009	
	provided free green waste disposal to residents		
	<ul> <li>conducted FireReady Victoria sessions</li> </ul>		
	■ implemented the 10/30 rule and prepared FAQs		
	■ increased the slashing of roadside vegetation		
	■ tested the MECC		
	<ul> <li>increased the number of Municipal Fire Prevention Committee meetings</li> </ul>		
	<ul> <li>conducted fortnightly fire coordination meetings</li> </ul>		
	conducted patrols on council-managed reserves.		

Organisation	Description	Evidence
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		
Gannawarra Shire Council	The Gannawarra Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>distributed notices relating to the 10/30 rule</li> </ul>	at 0009
	set up the MECC on all days rated catastrophic.	
Glenelg Shire Council	The Glenelg Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>distributed newsletters concerning FireReady preparation and personal safety</li> </ul>	at 0009
	<ul> <li>coordinated information sessions in conjunction with the CFA and Tourism Victoria for high risk areas</li> </ul>	
	<ul> <li>published Guidelines for the preparation of land management plans to protect and enhance natural resources</li> </ul>	
	<ul> <li>conducted risk assessments for farming and rural living, interface living, industry and state infrastructure, bush and parks.</li> </ul>	
Golden Plains Shire Council	The Golden Plains Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul><li>distributed fire management FAQs</li></ul>	at 0009
	<ul><li>increased slashing of roadside vegetation</li></ul>	
	<ul> <li>appointed a municipal emergency manager</li> </ul>	
	<ul><li>identified extra staff for emergency management</li></ul>	
	<ul><li>conducted internal risk management assessments.</li></ul>	
Greater Bendigo City Council	The Greater Bendigo City Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>communicated with residents regarding bushfire awareness, FireReady and CFA messages, the 10/30 rule and open air burning</li> </ul>	at 0009 - 0010
	<ul> <li>promoted and attended CFA community FireReady meetings</li> </ul>	
	<ul> <li>replanted vegetation on fire-affected land as a part of the Community Recovery Plan and implemented weed control</li> </ul>	
	<ul> <li>trained additional staff for the MECC; reviewed the Emergency Management Operations Manual; and purchased additional electronic resources for use in the MECC</li> </ul>	
	<ul> <li>trained and appointed staff members as deputy municipal emergency response officers</li> </ul>	
	<ul> <li>trained staff in fireground safety and assisting firefighting operations</li> </ul>	
	participated in a Victoria Police MECC exercise in preparation for the bushfire season	

Organisation	Description	Evidence
*	•	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0010
	recommendations and agency preparedness  liaised with local volunteer resource centres about spontaneous volunteering.	
Hepburn Shire Council	The Hepburn Shire Council:  publicised Fire Action Week, FireReady meeting dates, the 'Time to Clean Up' brochure, and issued bushfire awareness keyrings to tourist accommodation providers co-hosted Tourism Victoria bushfire information awareness sessions  assisted aged and disability services staff to identify vulnerable residents and to develop bushfire plans  funded Hepburn Relocalisation Network community bushfire awareness meetings  reviewed the Municipal Strategic Statement proposed for 2010  provided free green waste disposal to residents  increased slashing in townships  investigated emergency power requirements for the MECC and improved phone systems at the alternative MECC  commenced staff training in SES emergency management and attended emergency simulations  attended SES-led local emergency management meetings  appointed coordinators, deputy recovery managers, emergency relief centre staff, a post impact assessment coordinator and assessors  implemented a policy about code red warnings and employees in relation to all council offices and worksites on code red days	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0010 – 0011

■ resolved to conduct weekly cross-portfolio fire preparedness staff meetings.

Organisation	Description	Evidence
Horsham Rural City Council	The Horsham Rural City Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul><li>conducted a 'Living with Fire' Expo in partnership with the CFA and other agencies</li></ul>	at 0011
	increased slashing of roadsides	
	participated in a training exercise—'Operation Relationship'—in which the incident control centre, MECC and relief centre were opened.	
Hume City Council	The Hume City Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	published articles in the Leader Newspaper and the Hume Pride Magazine	at 0011
	<ul> <li>conducted community awareness meetings</li> </ul>	
	■ increased slashing on roadsides	
	hosted IEM training courses through the SES	
	■ reviewed emergency relief centres in light of guidance notes	
	liaised with other councils to conduct shared emergency relief centre training	
	■ revised relief centre SOPs.	
	The Hume City Council attended the:	
	<ul> <li>DHS bushfire preparedness workshop</li> </ul>	
	<ul> <li>Fawkner Divisional Emergency Response Planning Committee meeting</li> </ul>	
	■ Gisborne incident control centre workshop	
	emergency management awareness sessions	
	DEECD regarding pre-emptive closure of schools and early childhood services.	
Indigo Shire Council	The Indigo Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	developed and distributed a bushfire information pack to all residents	at 0011
	held green waste disposal days	
	published information in the Indigo Informer Newsletter	
	■ introduced a WMO	
	increased the slashing of roadside vegetation	
	<ul><li>implemented a community strengthening project</li></ul>	
	inspected township areas for roadside fuel-reduction burning.	

Organisation	Description	Evidence
Knox City Council	The Knox City Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	developed a communications strategy in line with the CFA's key messages	at 0011 - 0012
	<ul><li>published information on bushfire preparedness</li></ul>	
	<ul><li>developed a heatwave strategy campaign</li></ul>	
	developed bushland signage to be displayed during fire prevention works	
	■ reduced fees for removal permits	
	■ reviewed Bushfire-prone Area boundaries	
	<ul> <li>distributed a letter to residents providing advice about the removal of the need for a permit to burn off on appropriate days, and distributed letters regarding residents' responsibilities</li> </ul>	
	increased slashing of roadsides and reserves	
	trained staff for the MECC and operated a mock MECC	
	<ul> <li>created a Bushfire Preparedness Project Working Group that meets fortnightly</li> </ul>	
	developed processes that enable the deployment of staff to neighbouring councils	
	<ul> <li>conducted a Knox City Council Emergency Management Awareness Day</li> </ul>	
	developed a policy regarding extreme and severe fire danger rating days	
	participated in the DHS review of at risk community members	
	convened an extraordinary bushfire preparedness meeting of MEMPC.	
Macedon Ranges Shire Council	The Macedon Ranges Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>in partnership with the CFA, published bushfire preparedness information in council newsletters and local newspapers</li> </ul>	at 0012
	audited at risk Home and Community Care clients to assist in developing and	
	recording emergency plans	
	provided bushfire vehicle safety kits to HACC direct care workers	
	trained HACC staff in bushfire awareness	
	<ul> <li>used the Australian Red Cross REDiPlan to aid seniors in making plans and established a seniors forum for bushfire preparedness and emergency planning</li> </ul>	
	met with schools and aged care providers to present information about emergency planning and preparedness. This was done in partnership with the CFA, Victoria Police and other agencies where relevant. The Council also conducted a forum for business and tourism operators in conjunction with Tourism Victoria and the CFA	
	<ul> <li>distributed information regarding emergency management to parents and carers using REDiPlan. Fire danger ratings are displayed in council children's services facilities</li> </ul>	
	upgraded fire access tracks under the fire access road subsidy scheme	
	<ul> <li>installed generator power outlets at the Gisborne MECC</li> </ul>	
	■ trained staff in relief centre exercises, MECC exercises, and emergency management	
	<ul> <li>consulted with local disability services regarding the needs of disabled people and</li> </ul>	

considered an additional relief centre

Organisation	Description	Evidence
Macedon Ranges Shire Council	<ul> <li>redirected resources into a dedicated bushfire planning and preparation team</li> </ul>	
continued	<ul> <li>developed a policy to close various council facilities and services on code red days</li> </ul>	
	<ul> <li>formed the Business Continuity Committee, Macedon Ranges Shire Council Organisational Plan for Fire Danger Days and considered staff availability for code red or extreme days</li> </ul>	
	<ul> <li>developed detailed procedures for emergency relief centres in relation to staffing and roles</li> </ul>	
	<ul> <li>developed 'hot day out centres' — venues opened on code red and extreme days for people with limited options for relocation when leaving early (in partnership with the Victorian Council of Churches)</li> </ul>	
	liaised with DEECD regarding potential school closures in high risk areas.	
Manningham City Council	The Manningham City Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>prepared and implemented a bushfire strategic communications plan</li> </ul>	at 0012 - 0013
	<ul> <li>attended the Warrandyte Fire Expo to provide information on fire prevention and the 10/30 rule</li> </ul>	
	<ul> <li>commenced publication of a bi-monthly newsletter and articles in the local newspaper regarding bushfire preparedness</li> </ul>	
	<ul> <li>distributed 'Bushfire Checklist and Tips for Preparing your Property' to 300 high risk properties</li> </ul>	
	<ul> <li>conducted a public seminar on 'Improving Urban Design for Bushfire Defence'</li> </ul>	
	<ul> <li>conducted a geographical information system fire mapping project with the CSIRO and reviewed WMO boundaries and local planning policy</li> </ul>	
	<ul> <li>produced a geographical information system map to define exemptions to the 10/30 rule</li> </ul>	
	■ consulted with Parks Victoria to install a 100,000 litre water tank at Haslams Track	
	<ul><li>increased the slashing of roadside vegetation</li></ul>	
	<ul> <li>implemented the Wildfire Prevention Preparedness Plan for major reserves</li> </ul>	
	<ul> <li>consulted with the CFA about improved access during bushfires, vegetation clearance and turning areas</li> </ul>	
	<ul> <li>identified an additional emergency relief centre</li> </ul>	
	<ul> <li>reviewed MECC operation and recruiting, and investigated an emergency power supply for the MECC</li> </ul>	
	<ul> <li>created a municipal emergency management coordinator role to expedite emergency planning and preparedness and strengthen resourcing and recovery roles</li> </ul>	
	<ul> <li>considered the operation of community facilities on code red days and developed a human resources policy to limit council activities in high bushfire risk areas on code red days</li> </ul>	
	<ul><li>implemented the Victorian Fire Risk Register</li></ul>	
	<ul><li>provided free green waste disposal to residents</li></ul>	

expedited a 24-hour turn-around of complaints regarding fire hazards on private land
 consulted with Victoria Police regarding improved Yarra River access in emergencies.

Organisation	Description	Evidence
Mansfield Shire Council	The Mansfield Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	published flyers and fire notices	at 0013
	■ introduced a WMO	
	■ produced a draft Roadside Conservation Plan	
	upgraded the power supply of the MECC and council offices	
	increased the slashing of roadside vegetation	
	practiced MECC operations and appointed new officers to the MECC	
	provided free green waste disposal to residents	
	<ul><li>waived the requirement for a permit to burn in built up areas</li></ul>	
	installed a fire indicator sign in conjunction with MAV.	
Melton Shire Council	The Melton Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	developed a communications plan to educate about early warnings and alerts, distributed Prepare. Act. Survive. literature and stickers, and published feature articles in the council newsletter	at 0013 - 0014
	<ul><li>upgraded fire access tracks</li></ul>	
	hosted emergency management training and awareness campaigns	
	<ul> <li>established minimum requirements associated with various levels of the fire</li> </ul>	
	danger ratings	
	appointed a full time emergency management officer	
	upgraded the MECC, including improvements to IT, phones and layout, and resolved to conduct MECC training exercises.	
Mitchell Shire Council	The Mitchell Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	■ implemented the 10/30 rule and the 4 metre rule	at 0014
	<ul> <li>installed static water tanks, upgraded fire plugs and replaced/built bridges to improve access to fire tracks</li> </ul>	
	<ul><li>increased slashing of roadside vegetation</li></ul>	
	improved communications at the MECC.	
Moira Shire Council	The Moira Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>provided emergency management officers to the community, schools and other interested groups for fire preparedness and planning</li> </ul>	at 0014
	implemented a scheme to provide information to tourists. This campaign involved emphasising FireReady principles, publishing flyers and a visitors' book to encourage tourists to register their location and details of intended stay	
	built strategic CFA water filling points	
	increased slashing of roadside vegetation and the grading of roads	
	<ul> <li>trained approximately 40 additional staff in emergency management</li> </ul>	
	provided accommodation at the council's offices for a CFA liaison officer.	

Organisation	Description	Evidence
<i></i>		
Moorabool Shire Council	The Moorabool Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>published information on bushfire preparedness in community newsletters,</li> <li>FireReady kits and fire danger rating barometer brochures. The council has also established a fire preparedness page on its website</li> </ul>	at 0014
	<ul> <li>attended FireReady community meetings and made presentations</li> </ul>	
	■ reviewed WMOs, with the mapping placed on public exhibition	
	provided additional funding for 40 new council fire access tracks	
	resolved to open respite centres on severe, extreme and catastrophic days.	
Mount Alexander Shire Council	The Mount Alexander Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>trained staff and direct care workers to ensure consistent distribution of information about bushfire preparedness and personal emergency management plans</li> </ul>	at 0014 - 0015
	<ul> <li>published bushfire information in public spaces and via local radio</li> </ul>	
	hosted forums on preparing personal emergency management plans	
	<ul> <li>reduced roadside fire fuel, enhancing township protection and improving access/ egress roads</li> </ul>	
	<ul><li>increased slashing of roadside vegetation</li></ul>	
	trained HACC staff in conjunction with the Red Cross for operations on code red days	
	appointed focused community development officers	
	audited possible relief centres.	
Moyne Shire Council	The Moyne Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>published FireReady information in brochures and local newspapers</li> </ul>	at 0015
	installed new water tanks at waste facilities	
	established water supply dams	
	increased slashing of roadside vegetation	
	developed a draft SOP for the MECC and produced a roster	
	<ul><li>implemented the Victorian Fire Risk Register</li></ul>	
	developed draft procedures for council activities on code red days	
	upgraded fire hazard inspection equipment and software	
	developed a fire management program for waste facilities.	

Organisation	Description	Evidence
Murrindindi Shire Council	The Murrindindi Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>appointed a municipal recovery manager, deputy manager and deputy MERO</li> </ul>	at 0015
	■ improved amenities and administrative procedures in the MECC	
	■ installed 35,000 litre static water tanks	
	<ul> <li>reviewed the recovery manual and development handbook for managers of the emergency relief centre</li> </ul>	
	■ implemented regular meetings with neighbouring councils.	
Nillumbik Shire Council	The Nillumbik Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	■ mailed residents regarding the Township Protection Plan, including fridge magnets	at 0015 – 0016
	<ul> <li>provided information to residents regarding land owners' responsibilities and distributed the FireReady kit</li> </ul>	
	conducted tours with residents in high fire danger areas in the Plenty Gorge	
	installed new fire danger rating signage supplied by the OESC	
	<ul> <li>distributed packages communicating works on roadsides, including the issuing of 4,200 new permits for the removal of roadside logs and branches</li> </ul>	
	participated in a multi-agency exercise in Plenty Gorge	
	assessed the ability to deploy staff into rural parts of the shire on days of high fire risk	
	<ul> <li>participated in sub-committees chaired by DSE focusing on water, sub-catchment and vegetation, and participated in the National Environment Regional Taskforce</li> </ul>	
	engaged fire behaviour specialists to assess reserves	
	■ recruited and trained additional MECC staff.	
Northern Grampians Shire Council	The Northern Grampians Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>distributed information packs about amendments to vegetation legislation</li> </ul>	at 0016
	conducted meetings for at risk members of the community by the HACC coordinator	
	increased the slashing and spraying of roadside vegetation.	
Pyrenees Shire Council	The Pyrenees Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	■ made available Prepare. Act. Survive. booklets at council outlets	at 0016
	published bushfire preparedness articles in local newspapers	
	assessed risks as part of the Victorian Fire Risk Register rollout	
	implemented the community emergency management champions.	

Organisation	Description	Evidence
Queenscliffe Borough Council	The Queenscliffe Borough Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>distributed fire prevention brochures</li> </ul>	at 0016
	<ul> <li>facilitated the creation of Personal Emergency Plans for vulnerable persons</li> </ul>	
	■ removed vegetation around Point Lonsdale to provide for 4x4 clearance	
	appointed a project officer to review MECC procedures and emergency relief centres.	
South Gippsland Shire Council	The South Gippsland Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul><li>distributed information brochures</li></ul>	at 0016
	<ul> <li>conducted a Bushfire Awareness Expo and a Wellbeing Expo focusing on fire preparedness</li> </ul>	
	■ installed static water supply tanks	
	■ committed to work on Baths Road Reserve, Mirboo North, to improve access/egress	
	<ul> <li>purchased new furniture for the MECC, upgraded electronic communications and developed portable kits containing equipment required to establish an emergency relief centre</li> </ul>	
	■ trained staff in IEM, relief and recovery, incident control and fireground access	
	■ implemented the Victorian Fire Risk Register	
	<ul> <li>appointed a municipal emergency manager</li> </ul>	
	resolved to increase the frequency of MEMPC meetings.	
Southern Grampians Shire Council	The Southern Grampians Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	■ prepared emergency plans for HACC clients	at 0016
	provided free green waste disposal to residents	
	■ increased slashing of roadside vegetation	
	■ introduced a WMO	
	implemented tanks of the Rocklands to Cavendish, and Casterton to Coleraine, Pipelines.	
Stonnington City Council	The Stonnington City Council has published information about bushfire preparedness via its website. It is targeted at residents owning properties within other municipalities more likely to be affected by bushfires.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0017
Strathbogie Shire Council	The Strathbogie Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	distributed a fire preparedness sheet to all households and businesses, together with an information card with fire ratings, contact numbers, website and radio stations, and fridge magnets. It was available in large format for older citizens	at 0017
	conducted MECC exercises.	

Organisation	Description	Evidence
Surf Coast Shire Council	The Surf Coast Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>distributed the Prepare. Act. Survive. brochure to all ratepayers and to Melbourne municipalities where holiday homeowners reside</li> </ul>	at 0017
	<ul> <li>conducted 'Fire Jam', a music, environment and bushfire awareness event as part of FireReady Week</li> </ul>	
	<ul> <li>introduced the MAV Application to Modify Vegetation on Council Reserves (10/30 rule and 4 metre boundary rule) and advised residents</li> </ul>	
	<ul><li>reviewed vegetation planting plans and programs</li></ul>	
	<ul> <li>reviewed all emergency relief centres, made enhancements to access systems for centres, and nominated preferred centres with potential to accommodate pets and animals</li> </ul>	
	<ul> <li>reviewed the Great Ocean Road Traffic Management Plan and established a sub-committee of the MEMPC</li> </ul>	
	■ installed 'In case of emergency tune to 774AM' and 'National Fire Danger Index' signs	
	■ implemented the Victorian Fire Risk Register	
	<ul> <li>appointed assistant community fire safety and environment officers</li> </ul>	
	■ implemented the Weeds to Mulch program	
	<ul><li>provided free green waste disposal to residents</li></ul>	
	provided HACC assistance to clients and developed plans for code red days	
	developed a Business Continuity Plan, Code Red Fire Danger Index Plan and Heatwave Plan.	
	The Surf Coast Shire Council conducted additional meetings of the following bodies:	
	MEMPC	
	■ The Township Integrated Fire Management Planning Committee	
	<ul> <li>The Region 2 Division 2 Victoria Police Divisional Emergency Management Planning Committee and the R2D2 Emergency Management Recovery Committee</li> </ul>	
	■ The Community Safety and Inclusion Project Steering Committee.	
Swan Hill Rural City Council	The Swan Hill Rural City Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
,	published newspaper articles and pamphlets with local CFA representatives	at 0017
	upgraded fire access roads under the fire access road subsidy scheme	
	■ relocated the MECC, in conjunction with Victoria Police, the SES and the CFA	
	trained extra staff as fire prevention officers.	

Organisation	Description	Evidence
Towong Shire Council	The Towong Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>conducted additional track work through the CFA fire access road subsidy scheme</li> </ul>	at 0017
	<ul> <li>upgraded the MECC, including installing hard wired auxiliary power, a generator and an overhead projector.</li> </ul>	
Wangaratta Rural City Council	The Wangaratta Rural City Council: developed a relief centre plan.	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0017 - 0018.
Wellington Shire Council	The Wellington Shire Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul> <li>implemented a policy to make it easier for residents to comply with fire prevention notices</li> </ul>	at 0018
	<ul><li>attended fire awareness days</li></ul>	
	<ul><li>increased the slashing of roadside vegetation</li></ul>	
	published a communication strategy for the 2009–10 bushfire season for the public and media.	
West Wimmera Shire Council	The West Wimmera Shire Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul><li>increased slashing and mulching</li></ul>	at 0018
	<ul><li>trained the recovery management team</li></ul>	
	<ul><li>reviewed relief centre locations</li></ul>	
	upgraded the MECC to provide for emergency back up power.	
Whittlesea City Council	The Whittlesea City Council:	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005)
	<ul><li>increased the number of community fire information briefings</li></ul>	at 0018
	<ul> <li>published fire information at the Whittlesea Show and in weekly articles in local newspapers</li> </ul>	
	<ul> <li>formed a roadside risk assessment team</li> </ul>	
	<ul> <li>trained staff in road management, general emergency management, response, personal support and SES emergency management</li> </ul>	
	<ul> <li>upgraded and dedicated response teams to the MECC and relief centres</li> </ul>	
	<ul> <li>participated in the multi-agency exercise for the Plenty Gorge Parkland. The exercise also involved the Shire of Nillumbik, the CFA, Victoria Police, Parks Victoria and DSE</li> </ul>	
	<ul> <li>appointed a municipal emergency management coordinator and made other appointments for specific tasks.</li> </ul>	
Wodonga City Council	The Wodonga City Council:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005)
	formed a list of vulnerable persons/groups	at 0018
	<ul> <li>reviewed operation of the Wodonga Retained Environment Networks to balance native vegetation law and fire prevention requirements</li> </ul>	
	implemented new fire/fuel-reduction requirements for stock use.	

Organisation	Description	Evidence
Wyndham City Council	The Wyndham City Council:  distributed Prepare. Act. Survive. brochures and stickers  identified vulnerable groups and supported fire preparedness with these groups  coordinated bush/grass fire awareness sessions  implemented exemptions from the need for a permit to remove vegetation in close proximity to a dwelling  conducted flora and fauna studies to determine whether existing vegetation should be preserved or removed once development takes place	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0018
	<ul> <li>implemented projects to enhance the emergency relief centre activation plan and management plan, and provided detailed resource kits to each potential centre</li> <li>audited potential relief centre sites in line with the Guidance Note</li> <li>enhanced the MECC with new phones and laptops.</li> </ul>	
Yarra Ranges Shire Council	The Yarra Ranges Shire Council:  conducted an Emergency Safety Expo  installed new 'Fire and Safety' signage  developed a bushfire preparedness communications strategy  developed a strategy for firewood collection from roadsides  installed and upgraded a fire hydrant, tanks and emergency fire access roads  supported early warning systems  reviewed the roadside slashing and fuel-reduction program. This included allocating additional funds for the roadside fuel-reduction program and fuel-reduction on roadsides within Township Protection Areas  reviewed the use and operation of fire access roads  developed a new regional model for emergency relief centre arrangements  trained staff in AlIMS and ERC  conducted emergency exercises to test MECC operation  implemented a restructure of the MECC, including IT infrastructure  established operational field staff in key emergency management roles in relief centres  developed a key strategy for activation of relief centres on high fire risk days and total fire ban days  recruited staff to key emergency management roles in relief centres  reviewed protocols and policies relating to arrangements and response activities.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0019

Organisation	Description	Evidence
Yarriambiack Shire Council	The Yarriambiack Shire Council:  promoted awareness about vegetation removal around dwellings and fence lines  installed 60, 25,000 litre water tanks for firefighting purposes  increased slashing and spraying of roadside vegetation  trained staff in emergency relief centre management.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0019
Recovery		
MAV	MAV conducted research on response, clean-up and rebuilding in respect of previous bushfires in Victoria and other Australian states to inform its response. This included advocating for a comprehensive clean-up response coordinated by the State.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV developed a spreadsheet that listed common issues and concerns for all bushfire-affected councils as well as those specific to individual councils.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV consulted with VBRRA and other relevant government agencies on issues for councils.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV enhanced the MAV Inter-Council Emergency Management Resource Sharing Protocol.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV established a resource register of about 1,000 local government staff and resources and coordinated the deployment of more than 250 staff to bushfire-affected councils.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV provided operational support to councils following the fires.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	The MAV Local Government Bushfire Recovery Fund was established to assist critically affected councils with their recovery.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV worked with DPCD to coordinate and centralise data collection about bushfire-affected properties.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV assisted the Australian Defence Force, DHS, the Office of Housing, DSE, Victoria Police, the CFA and the OESC to develop a risk assessment for emergency staff, volunteers and members of the public in bushfire-affected areas, and to address issues related to safe site access.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV assisted councils and key stakeholders to ensure that site inspections are coordinated to include environmental, arborist and building representation.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV advised councils in relation to Emergency Orders and accessing the State's coordinated clean-up program.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV worked with DHS to ensure integration of community service hubs with established response activities, including council operated centres.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001

Organisation	Description	Evidence
MAV	MAV worked with DPCD and councils regarding the development of amendments to Victoria's Planning Scheme to exempt various activities in bushfire-affected areas from the requirement to obtain a permit.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0001
MAV	MAV established the Bushfire Affected Councils Planning Directors' Forum to identify common planning or building issues arising in recovery or rebuilding, and develop a consistent approach.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV participated in the Built Environment Bushfire Support Roundtable to coordinate an effective response across industry groups and governments.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV coordinated queries from councils about clearing and disposing rubble from damaged buildings. This included managing the volume of inspections required, legal access to the sites, requirements for handling potentially hazardous materials, access to technical expertise, and information and guidance to support safe return to a site and the likely approval process.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV worked with the Building Commission, the Plumbing Industry Commission, DPCD and the Office of Housing to develop a Guide for Safe Return to Your Property for bushfire-affected property owners and occupiers.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV worked with the Building Commission, the building industry and local government to address various issues arising from amendments to the Building Regulations 2006.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV participated in a meeting of the Victorian Municipal Building Surveyors Group, the Australian Institute of Building Surveyors, the Building Commission and others to provide advice to municipal building surveyors about building safety and rebuilding issues.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV consulted with DHS and participated in the Victorian Psychosocial Recovery Plan Advisory Group and the Victorian Bushfire Case Management Coordination Committee regarding state recovery planning, psychosocial planning, case management, community service hubs and the community development officer program.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV convened a Bushfire Affected Councils Workshop in July 2009 for the mayors and CEOs of bushfire-affected councils.	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002
MAV	MAV coordinated a relief centre debrief session in May 2009 with DHS, SES and bushfire affected councils to share learnings. It participated in the subsequent working group and steering committee with DHS, SES, the MEMEG, Victoria Police and the Red Cross, concerning emergency relief centre management.	Exhibit 987 – Schedule One MAV Initiatives (DOC.MAV.003.0001) at 0002

Organisation	Description	Evidence
MAV	MAV participated in the following committees and working groups:	Exhibit 987 - Schedule One MAV Initiatives (DOC.MAV.003.0001)
	■ Fire Affected Councils Planning Directors' meetings	at 0003-0004
	<ul> <li>Victorian Bushfire Case Management Coordination Committee</li> </ul>	
	■ VBRRA Statewide Plan Implementation Group	
	■ VBRRA Inter-Agency Taskforce (ceased)	
	■ VBRRA Expert Reference Group	
	■ Bushfire Data Inter-Departmental Committee	
	■ Community Recovery Fund—working group	
	■ Community Recovery Fund—panel	
	■ Joint Logistics Group	
	■ Bereaved Community Recovery and Memorials Projects Committee	
	■ Victorian Emergency Management Council Coordination Group	
	<ul> <li>State Emergency Management Team</li> </ul>	
	<ul> <li>State Coordination and Management Council</li> </ul>	
	<ul> <li>State Natural and Built Recovery Planning Sub-Committee</li> </ul>	
	<ul> <li>vegetation removal on strategic roadsides</li> </ul>	
	■ CFA Household Assessment Tool	
	<ul><li>Bushfire preparedness week—working group (ceased)</li></ul>	
	<ul> <li>Bushfires Royal Commission Implementation Tracking Working Group</li> </ul>	
	Schools and early childhood services bushfire preparedness.	
Alpine Shire Council	The Alpine Shire Council managed recovery in the Mudgegonga, Barwidgee, Dederang and Rosewhite areas. This included holding community meetings, dealing with fence replacement, silting of dams, dangerous tree removal, social matters and producing community newsletters.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0005
Corangamite Shire Council	The Corangamite Shire Council developed plans to aid recovery in relation to the Pomborneit fire.	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0008
Golden Plains Shire Council	The Golden Plains Shire Council established a Municipal Recovery Planning Committee and a Post Impact Assessment Committee.	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0009

Organisation	Description	Evidence
Greater Bendigo City Council	The Greater Bendigo City Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0009 – 0010
	<ul> <li>formed the Community Recovery Committee and developed a strategic framework for fire recovery. The Committee comprises the City of Greater Bendigo, DHS, and Centrelink</li> </ul>	
	<ul> <li>established an Assistance Centre in Long Gully for counselling services</li> </ul>	
	■ formed a Community Reference Group to determine direction for recovery	
	developed a Community Recovery Plan to identify needs and ideas	
	conducted community forums in relation to recovery, rebuilding and fire preparation.	
	The State has also appointed a DHS community development officer as a fire recovery coordinator to assist the Community Recovery Committee in the recovery process.	
Horsham Rural City Council	The Horsham Rural City Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0011
	■ reviewed post impact assessments and MOUs	
	<ul> <li>appointed an emergency recovery planning officer</li> </ul>	
	mapped emergency fire tank locations and ground bore positions for distribution to agencies.	
Indigo Shire Council	The Indigo Shire Council has developed community recovery plans for Bruarong and Stanley.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0011
Knox City Council	The Knox City Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0012
	<ul> <li>reviewed emergency relief centres, in partnership with neighbouring councils under the SES Relief Centre Guidelines</li> </ul>	
	<ul> <li>developed relocation arrangements to complement the relief and recovery arrangements</li> </ul>	
	supported residents affected by the Quarry Road fire in Ferntree Gully. This included site management after the fire, felling of dangerous trees and inspecting fire-affected homes.	
Mitchell Shire Council	The Mitchell Shire Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0014
	<ul> <li>appointed bushfire recovery officers and a bushfire volunteer support community development officer</li> </ul>	
	<ul> <li>arranged supplies for recovery and relief centres</li> </ul>	
	formed community advisory groups and a community recovery committee.	
Mount Alexander Shire Council	The Mount Alexander Shire Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0014 – 0015
	developed a community recovery committee and four sub-committees	
	■ commenced publication of a bi-weekly community newsletter for the recovery effort	
	■ evaluated the response to Black Saturday, relief centres and the recovery process	
	■ liaised with state government agencies about the Redesdale fire recovery	
	trained staff in emergency response and recovery responsibilities, MECC operation and emergency management.	

Organisation	Description	Evidence
Murrindindi Shire Council	The Murrindindi Shire Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0015
	<ul> <li>audited relief centre venues</li> </ul>	
	<ul> <li>appointed new recovery and relief team members</li> </ul>	
	liaised with state government agencies about community recovery and reconstruction.	
Nillumbik Shire Council	The Nillumbik Shire Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0015
	■ implemented a SMS service for use by the Community Recovery Committees	
	<ul> <li>hosted community fireguard forums to share experiences from Black Saturday</li> </ul>	
	published: weekly and fortnightly community bulletins about the rebuilding process, community events and Community Recovery Committees; VBRRA news; fact sheets regarding legislative change to vegetation removal; and Getting Ready	
	<ul> <li>adopted standard operating procedures for relief centres, completed an audit of relief centres, and consulted with other councils about sharing resources.</li> </ul>	
South Gippsland Shire Council	The South Gippsland Shire Council has participated in various forums for recovery and response, and the recovery committee with Parks Victoria, DPCD, VBRRA and Regional Development Victoria.	Exhibit 988 - Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0016
Southern Grampians Shire Council	The Southern Grampians Shire Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0016
	<ul> <li>established a community recovery committee to oversee the recovery of the Coleraine fires</li> </ul>	
	liaised with the Coleraine RSL and re-established the avenue of honour that was destroyed in the Coleraine fire.	
Wellington Shire Council	The Wellington Shire Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0018
	<ul><li>established community recovery committees</li></ul>	
	<ul> <li>trained additional staff in relief centre operation</li> </ul>	
	<ul> <li>audited relief centre facilities</li> </ul>	
	provided housing recovery teams and case workers	
	provided a training venue for relief centre staff	
	■ recruited emergency staff.	
Whittlesea City Council	The Whittlesea City Council has:	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0018
	<ul> <li>assisted residents to fast track recovery by obtaining planning and building permits</li> </ul>	
	<ul> <li>restored bridges destroyed in the Black Saturday fires</li> </ul>	
	■ inspected Fire Access Tracks, carried out remedial works and replaced burnt signage	
	installed additional and replacement water tanks.	
Yarra Ranges Shire Council	The Yarra Ranges Shire Council published a bushfire recovery newsletter and weekly press release on bushfire preparedness.	Exhibit 988 – Schedule Two Council Initiatives (DOC.MAV.003.0005) at 0019

<sup>&</sup>quot;This table groups the initiatives that the Municipal Association of Victoria and local governments have implemented since 7 February 2009 on the basis of whether those initiatives are directed at bushfire preparedness, response, or recovery. In some cases the MAV and local government initiatives are relevant to more than one of those categories. To avoid repetition bushfire preparedness and response have been grouped together.